

IMPORTANT SAFETY RECALL

This notice applies to some of your vehicles (VIN's listed on back page(s))

June 10, 2014

Gillig Campaign ID Number: 14V-222

<Name>

<Title>

<Property>

<Address>

<City>, <State> <ZIP>

Attn: <Name>

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided that a defect which relates to motor vehicle safety exists in all Gillig Low Floor buses built between October 15, 2012 and March 26, 2014.

What The Issue Is:

Gillig determined that the harnesses with overmolded J1939 connectors which are exposed to the weather can corrode due to water & salt getting in the connector. Corrosion in the connector may lead to disruption or loss of J1939 communication between the engine, transmission, ABS and body controllers and may increase the risk of a vehicle crash.

What We Are Asking You To Do:

- 1. We will provide a list of specific buses which are included in the affected population. We would like to you replace the connectors and/or replace the harnesses on these buses.***
- 2. Return the list of completed buses.***
- 3. File a warranty claim for the labor.***
- 4. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the prenotification repair of the problem which is the subject of this recall.***

For more information contact Gillig Service at 1-800-735-1500.

**What Gillig Will Do
For You:**

1. Gillig will send replacement kits based on the options for each bus, along with all necessary tools and instructions for making the repair.
2. Gillig will reimburse you for the time to replace the connectors and/or replace the harnesses.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (1-800-735-1500) available from 6 AM until 3 PM, Monday through Friday.

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

GILLIG, LLC



Robert L. Birdwell
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig