

**Safety Recall EQ 14-003
PC Boards**



August 2013

This notice is sent to you in accordance with the requirements of the National Highway Traffic Safety Administration.

Double K Inc. has been notified that a defect, which relates to motor vehicles safety, exists in a number of vehicles manufactured by Hometown Trolley buses, models Villager and Mainstreet, during August 1, 2009 through March 31, 2010, that were equipped with these boards. Our records show that you own the vehicle (s) with the vehicle identification number shown above (or on the reply sheet).

The Safety issue is:

Over time the PC Board supplied by A&M Systems for entrance doors used on Hometown Trolley's develops a high resistance and overheats and could eventually burn if the condition is left long enough.

What we are asking you to do:

Contact A&M Systems to order the replacement and schedule an appointment with your local authorized Service Center to have the corrective action completed. Submit your claims (detailed invoice) include VIN number to A&M Systems and model number of the PC Board, Product Support Department, the phone number is 1-574-522-5000 if you have any questions or you can email.

James Miller, jimm@anmsystems.com

Nicole Luken, nluken@anmsystems.com

Brad Miller, bmiller@anmsystems.com

Karey Aenis, kaenis@anmsystems.com

You may also contact Kristina Dunow at Double K Inc., at 1-715-478-5090 or Kristina@hometowntrolley.com if you should have any problems or questions.

Changed address or sold the vehicle?

If your address has changed, or if you have sold the vehicle, please complete the last section of this letter, signed and dated the fax to Double K Inc. So we can update our records. Our fax number is 1-715-478-5095.

This information will be used to notify the new owner of this recall. If you have leased this vehicle to another person or organization, you must forward this letter to the lessee within 10 days.

If you require any further assistance, please call 1-715-478-5090. Please have your vehicle identification number ready for our representative when you call.



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Should A&M Systems or Double K Inc. fail or be unable to remedy the situation without charge, you may contact:

We apologize for this situation and want to assure you that, with your assistance, we will correct this condition. Your safety and satisfaction with your Hometown Trolley product are important to us and we regret any inconvenience to you.

Best Regards,

A handwritten signature in cursive script that reads "Kristina Pence-Dunow".

Kristina Dunow
President
Double K Inc.