



Navistar, Inc.  
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navistar.com

MAILED

MAY 07 2014

Compliance Dept.



A NAVISTAR COMPANY

## IMPORTANT SAFETY RECALL 14508

APRIL 2014

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Highway Traffic Safety Administration and the Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain DuraStar®, WorkStar®, ProStar®, and TranStar® model trucks built 5 November 2012 thru 17 February 2014 with air disk brake feature code 04WEY, 04WEZ, or 04WZK.

### **REASON FOR THIS RECALL**

The caliper bolts may not be tightened to the specified torque, and in some cases certain caliber bolts may be missing.

### **RISK TO MOTOR VEHICLE SAFETY**

Under torqued or missing bolts may cause remaining bolts to loosen over time which could allow the caliper to separate from the mounting plate resulting in an unexpected pull condition or increased stopping distance during braking, which may contribute to a vehicle crash.

### **DEFECT REMEDY**

The repair will involve replacing any missing caliper mounting bolts and tightening all caliper mounting bolts to the correct torque. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 1.5 hours to complete.

### **ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses. Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.

### **IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**