

March 04, 2014

IMPORTANT SAFETY RECALL

Subject: Safety Recall **1213H**  
Model 567/579 Allison Shifter backlight  
NHTSA Recall No. 14V-036  
Expiration Date: NONE  
*Affected VINS are shown on the back of this letter*

1213H - 1US



243240-1213H

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain model year 2014 Model 567 and 579 vehicles built between January 29, 2013 and October 9, 2013, that are equipped with Allison transmissions. These vehicles do not have power supplied to the gear shifter display for backlighting. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

Backlighting is used to aid the driver in selecting a gear in low light situations. The lack of backlighting may make it difficult to know what gear is selected and may lead to an injury, accident or property damage.

<b><i>The problem is...</i></b>	Allison Shifter Backlight
<b><i>What your dealer will do...</i></b>	Repair harness
<b><i>What you must do ...</i></b>	Contact your dealer immediately to schedule an appointment

Please contact your Peterbilt dealer immediately to schedule an appointment for this repair. To find your nearest Peterbilt dealer, please visit Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com). This repair should take approximately 1.0 hours labor, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220.

If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Rick Wood  
Director Quality Services