

IMPORTANT SAFETY RECALL**NHTSA # 14V-193**

This notice applies to your vehicle(s):

Work Order	VIN	Customer Name
343018	1GB6G5CL7E1111370	LAKESIDE VOLUNTEER RESCUE SQD
341103	1FDUF4HT5EEB03135	WINTERVILLE RESCUE & EMS

Dear Select Custom Apparatus,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Wheeled Coach Industries decided that a defect, which relates to motor vehicle safety, exists in some ECX Timer that were installed in vehicles delivered between February 10, 2014 and April 2, 2014.

Problem Description:

The ECX Timer Part EL00230 provided by ECX Electronics Corporation may have a power glitch (a momentary loss of the 12VDC signal) during the vehicle's starting action of the ignition switch (OEM equipment) causes the timer to energize the "Load 1 output" and immediately initiate the time down sequence. After the designated 5 minute interval, "Load 1 output" will momentarily power off for 1 second and then power back on as designed for normal operation.

Consequence:

Failure of the automatic operation of the timer may disconnect the power supply to the electrical loads in the patient area. This could compromise the EMT's ability to provide adequate emergency care to patients being transported by the ambulance. This failure may occur without warning.

Remedy:

A software revision has been implemented to enable the timer to ignore any ignition switch glitches and only enter the time down sequence when the ignition switch is turned off. ECX Electronics will provide replacement parts through Wheeled Coach Industries.

Recall Instructions:**Parts Information**

Parts required to complete this recall are to be obtained from Wheeled Coach Industries Customer Service Department. Please complete the attached Recall Claims Form and submit via fax it to 800-241-5177 or Mail it to Wheeled Coach Industries, Attn: Recall and Service Campaign Department, PO Box 677339, Orlando, FL 32867-7339. Once the form is received, Wheeled Coach Industries will send you the part. In order to get reimbursed for labor, please submit an invoice for the completed repair to the Wheeled Coach Industries Customer Service Department.

If we fail or are unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

Please note: Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle shall send the notice to the lessee within 10 days.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Sincerely,
Customer Service Department

2737 N. Forsyth Road | Winter Park, FL 32792 | Phone (855) 661-9232

1st Notification

