



June 12, 2014

IMPORTANT SAFETY RECALL 14V-191

This notice applies to the vehicle identification number shown below.

1GB6G [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Standards.

Spartan Motors Chassis, Inc. has decided that a defect which relates to motor vehicle safety exists in certain altered vehicles and completed as a transit bus.

Defect:

Fuel tank mounting crossmembers are susceptible to cracking at the connection to the frame without warning. If one end of the crossmember cracks and subsequently breaks, increased loading could occur at the other mounting areas. This may result in the fuel tank falling to the ground. Dragging or complete separation of the fuel tank may result in a fuel leak. Fuel in the presence of an ignition source may result in a fire.

Corrective Action:

New fuel tank mounting crossmembers will be supplied and installed on the affected vehicles free of charge. However, at this time, new fuel tank mounting crossmembers are not yet available. You will receive a subsequent notification when the new fuel tank mounting crossmembers become available.

In the interim, the as-built fuel tank mounting crossmembers will need to be inspected for cracks. If cracks are identified, the service center will need to contact Spartan Chassis for further information.

Labor Time:

The labor time required to perform the inspection may take **1.5** hours. However, due to some service scheduling times, your service center may need your vehicle for a longer period.



What You Should Do:

Call Spartan Chassis at 1-800-543-4334. Steps will be taken to ensure the recall is performed at the nearest authorized service center. You may also find where facilities are located on Spartan's website: <http://www.spartanchassis.com>.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Spartan Chassis at 1-800-543-4334.

Reply Card:

Please fill out the enclosed prepaid postcard and mail it to us if you have changed your address, sold, or traded the vehicle.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Spartan Chassis at 1-800-543-4334. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Spartan Chassis vehicle is of the utmost concern to us.

Sincerely,

Spartan Chassis, Inc.