



NHTSA Campaign Number: 14V189

Dear Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

MV Agusta Motor S.p.A has decided that a safety defect exists on some MV Agusta models produced from 18 December 2013 to 10 March 2014. We are therefore conducting a voluntary safety recall.

YOUR VEHICLE WITH VIN: XX IS AFFECTED

Affected motorcycles have a swingarm pin that is secured by a non conformant fixing screw which is subject to potential failure during normal use of the motorcycle, thereby increasing the risk of a crash.

WARNINGS which can precede breakage:

If the fixing screw fails, the swingarm pin will be free to move and the motorcycle may wobble when ridden. Do not ride your motorcycle under any circumstance.

MV Agusta is taking the following measures to remedy the defect:

- Notifying affected MV Agusta owners.
- Conducting a voluntary recall so that affected vehicles will be inspected and repaired by a MV Agusta dealer, free of charge.
- The recall will involve installing a conformant swingarm pin fixing screw, free of charge, part number 8000B2751.
- The earliest date that a MV Agusta dealer can remedy the defect is **29 April 2014**. We ask that you make arrangements with your MV Agusta dealer immediately. The service will take approximately 15 minutes.

IT IS IMPERATIVE TO COMPLETE THE RECALL AS SOON AS POSSIBLE.

Please note that you may submit a complaint to the National Highway Traffic Safety Administration, 1200 New Jersey Ave SE. Washington, DC 20590, or you may call the toll free Auto Safety Hotline at 1-888- 327-4236 (TTY 800 424 9153) or go to www.safercar.gov , if you believe that:

- MV Agusta or your designated repair facility has failed to or is unable to remedy the defect without charge.
- MV Agusta or your designated repair facility has failed to or is unable to remedy the defect without charge within a reasonable time, which is not longer than 60 days after you tender the vehicle to the designated repair facility.

Any Lessor that receives this notification must send a copy of this notice to the Lessee.

Any Dealer that receives this notification must send a copy of this notice to the Customer.

MV Agusta will reimburse an owner who has already incurred costs to obtain a remedy for the problem addressed by this recall (other than caused by accident or abuse) done on affected vehicles prior to the recall.

We apologize for this inconvenience, however we have taken this action in the interest of your safety and continued satisfaction with our products. If you have any questions, please contact:

MV Agusta USA, LLC

10 Canal Street

Suite 224

Bristol, PA 19007

Phone: 215-781-1770

Fax: 215-781-1773



MV AGUSTA MOTOR S.P.A. CON SOCIO UNICO - SOGGETTA A DIREZIONE E COORDINAMENTO DA PARTE DI MV AGUSTA MOTOR HOLDING S.R.L. - SEDE LEGALE ED AMMINISTRATIVA: VIA G. MACCHI, 144 - SCHIRANNA - 21100 VARESE - ITALY - TEL. +39 0332 254111 - FAX +39 0332 329378 - CODICE FISCALE - PARTITA IVA NUMERO DI ISCRIZIONE REGISTRO IMPRESE DI VARESE: IT 02324190129 - REA N° 247420 - CAP. SOC. EURO 20.120.000,00 INTERAMENTE VERSATO - WWW.MVAGUSTA.IT



If you have sold your vehicle or have taken it out of service, please complete the enclosed reply sheet and return it to **MV Agusta USA, LLC** or use the following email address info@mvagusta.it

Your cooperation is appreciated.

Sincerely yours,

MV Agusta Customer Service

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To MV Agusta Customer Service

Motorcycle VIN:

Motorcycle cannot be checked because it has been

- scrapped**
- stolen**
- sold to a domestic buyer**
- sold to an overseas buyer**

to new address:

Name: _____

First name: _____

Street: _____

Zip code: _____ **Town:** _____

Country: _____

Date / signature: