



IMPORTANT SAFETY RECALL 14V-187

Utilimaster Corporation
603 Earthway Blvd.
Bristol, IN 46507
800-582-3454

This notice applies to the vehicle identification number in the label below.

1F65F5KYXB0A01943	1F64F5KY1COA03044	1F64F5KY3COA03045
1F64F5KY5COA03046	1F64F5KY7COA03047	1F64F5KY1COA03481
1F64F5KY3COA03482	1F64F5KY5COA03483	1F64F5KY7COA03484

May 27, 2014

Al Piemonte Ford Inc.
2500 West North Ave
Melrose Park IL 60160

Dear Valued Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Utilimaster has decided that a defect which relates to motor vehicle safety exists in certain Aeromaster walk-in vans equipped with an electrical junction box to which Utilimaster installs an additional harness.

Please note: The Vehicle Identification Number that may be affected by this recall is located at the top of this letter.

What is the defect?

The fastener on the power stud for the electrical terminal on the harness may be loose. A loose terminal may allow for arcing or high heat on the terminal. Arcing or high heat may result in a vehicle fire without warning.

Corrective Action:

An inspection of the electrical connection will be conducted. If the connection found loose, the connection will be properly tightened

Labor Time:

The inspection, and possible repair, is not expected to exceed **.25 hours**. However, due to some service scheduling times, your service center may need your vehicle for a longer period.

What You Should Do:

Call Utilimaster at 1-800-582-3454. Steps will be taken to ensure the recall is performed at the nearest authorized service center.

Leased Vehicles:

The lesser must notify the lessee by first class mail within ten (10) days from receipt of their owner notification letter from the manufacturer; both for the initial notification and all subsequent notifications.

Reimbursement:

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Utilimaster at 1-800-582-3454.

If the authorized service center has failed or is unable to remedy the defect without charge and within a reasonable time, contact Utilimaster at 1-800-582-3454. You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590 or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov> if you feel the manufacturer has failed or is unable to remedy the defect without charge.

We regret any inconvenience this service may cause you. Your safety and continued satisfaction with the quality and performance of your Utilimaster vehicle is of the utmost concern to us.

Sincerely,

Thomas Layman

Customer Service / Warranty Manager

603 Earthway Boulevard, Bristol, IN 46507

Phone: (800) 237-7806 | Direct: (574) 848-2102 | Fax: (574) 848-2809



www.utilimaster.com

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