



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN # 1HD1B [REDACTED]

Date 4/28/2014

Harley-Davidson Recall No. 0155

NHTSA Recall No. 14V-185

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect related to motor vehicle safety exists on certain model year 2013 - 2014 FXSB and FXSBSE models. We are notifying you because our records indicate that you own one of the affected motorcycles.

What is the Issue?

Some of these motorcycles may exhibit a condition that may cause the motorcycle to run out of fuel while the fuel range indicator shows miles remaining, in some cases before the low fuel warning lamp illuminates. If this condition remains undetected it could cause the engine to stop running unexpectedly. While in traffic, a stall can possibly lead to a crash.

Harley-Davidson has initiated this recall to correct this condition in the affected motorcycles.

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your motorcycle repaired. Your dealer will confirm that your motorcycle is covered by this recall. If covered, the dealer will perform a software program update to recalibrate the fuel level sensor signal. The inspection and repair will take less than one hour to perform, however, due to scheduling, the dealer may require your motorcycle for a longer period of time. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-

Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 world-wide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0155