



## **IMPORTANT SAFETY AND EMISSION RECALL**

**2014 Mazda6 equipped with 2.5L Engine  
Fuel in Canister - Safety and Emission Recall 7414D  
NHTSA Campaign No. 14V-170**

May 2014

**VIN** \_\_\_\_\_

Dear Mazda Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Mazda Motor Corporation has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Mazda6 vehicles equipped with 2.5L engine and produced from October 25, 2012 through May 9, 2013.

**If you are a recipient of this notice, your vehicle is included in this recall.**

### **What is the problem?**

On certain 2014 Mazda6 vehicles, it is possible to refuel beyond the fuel tank capacity. If over-fueling is followed by a large temperature change, the fuel volume may expand and potentially enter the charcoal canister. With this condition, the malfunction indicator light may illuminate, and if the fuel exceeds the canister capacity, fuel leakage could occur, increasing the risk of a fire.

### **What will Mazda do?**

Your Mazda dealer will install an adapter in the fuel tank to reduce the possibility of overfilling during refueling. The canister will be inspected and replaced if necessary. In addition, an addendum containing a caution about overfilling the fuel tank will be attached to your Owner's Manual.

The inspection and repair will be performed free of charge, and will take approximately two hours to complete; however, it may take longer depending on the service workload at your Mazda dealership.

As a reminder, Mazda may provide alternate transportation when your vehicle is at an authorized Mazda dealership for a warranty repair. To be eligible for alternate transportation, your vehicle must be within the mileage and time limitations under the Mazda New Vehicle Limited Warranty or Powertrain Limited Warranty for 2007 and newer model years, and adhere to the Rental Car Reimbursement policy. Ask your dealer for details about the Mazda Rental Car Reimbursement Program.

**What should you do?**

Mazda is concerned about your safety. Please contact an authorized Mazda dealer to schedule an appointment to have this recall completed as soon as possible. You do not need to bring this notice to the dealer, but it may assist in the check-in process. **When you visit your dealer, please bring the Owner's Manual of your Mazda6 vehicle, so the dealer can attach the addendum to your manual.** Also, if possible please bring your vehicle to the dealer with less than half a tank of fuel remaining. This will reduce the repair time.

*Emission Law Information:*

To ensure your full protection under the emission warranty made applicable to your vehicle by State or Federal Law, and your right to participate in future recalls, it is recommended you have your vehicle or engine serviced as soon as possible. Failure to do so could be determined as lack of proper maintenance of your vehicle. Also, your vehicle may fail a state or local emission inspection if this recall is not completed.

*Important notice to owners registering vehicles in California and Massachusetts:* California Department of Motor Vehicles and the Commonwealth of Massachusetts, in conjunction with the California Air Resources Board and the Environmental Protection Agency for the State of Massachusetts, have implemented the Registration Renewal/Recall Tie-In Program, which requires the completion of Emission Recalls prior to registration renewal. Mazda dealers will provide a Vehicle Emission Recall - Proof of Correction Certificate upon completion of the recall. Be sure to keep the proof of correction certificate provided by the Mazda Dealer until needed for the registration renewal process.

**What if you already paid for canister repair?**

If you have already paid for canister inspection, repair, or replacement due to malfunction indicator light illumination and/or fuel leak, prior to receiving this notice, you may be eligible for reimbursement of reasonable repair expenses based on Mazda's repair standards.

Please complete the enclosed "Reimbursement Application Form", include the necessary documentation, and mail it to us in the pre-addressed envelope provided, allowing 6-8 weeks for processing.

**Where is the closest Mazda dealer?**

To locate your nearest Mazda dealer, visit our web site and use our "Locate a Dealer" feature at [www.MazdaUSA.com](http://www.MazdaUSA.com) or consult your local yellow pages.

**Moved or no longer own this vehicle?**

If you have moved or no longer own your Mazda vehicle, please complete the enclosed prepaid *Information Change Card* as soon as possible. This enables us to update our records and notify the current owner.

**Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.**



Page 3

**Still have questions?**

If you have any questions regarding this campaign, please contact our Customer Experience Center at (800) 222-5500, option #6.

If Mazda or its dealers do not repair the defect free of charge and within a reasonable amount of time, you may notify the Administrator of the National Highway Traffic Safety Administration, 1200 New Jersey Ave., SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We actively work to improve our products and search for solutions to improve your ownership experience. Please accept our apologies for any inconvenience this recall may have caused you.

Sincerely,

**Mazda North American Operations**

## REIMBURSEMENT PLAN

### Requirements for Reimbursement

If you meet **all** of the following requirements, you are eligible to receive reimbursement under this plan:

1. You own or have owned a 2014 Mazda6 built between October 25, 2012 and May 9, 2013.
2. You have paid for canister inspection, repair or replacement due to malfunction indicator light (MIL) illumination and/or fuel leak, prior to launch of the recall campaign.
3. You have an original or legible copy of the paid repair order or invoice receipt showing:
  - Vehicle model and year, and vehicle identification number (VIN)
  - Your name and address at the time of repair
  - Description of the concern reported
  - Inspection, repair or replacement of the canister
4. Mail this reimbursement application form with the applicable payment receipts in the enclosed envelope to:

**Mazda North American Operations**  
**Attn: Recall Reimbursement Dept**  
**P.O. Box 57085**  
**Irvine, CA 92619-7085**

### Procedure for Reimbursement Request

If your vehicle has had the canister inspected, repaired or replaced due to MIL illumination and/or fuel leak prior to the launch of the recall campaign, you may apply for reimbursement by doing the following:

1. Complete the Reimbursement Application Form found on the reverse side of this page.
2. Mail the Reimbursement Application Form with a legible copy of the paid repair order and/or invoice using the enclosed envelope. Include any applicable payment receipts, i.e. credit card receipt, cancelled check, etc.
3. **Retain copies** of the paid repair order or invoice and this application form for your records.
4. You will be reimbursed for the amount you have paid for the inspection, repair or replacement of the canister due to MIL illumination and/or fuel leak.

If you wish to correspond with Mazda regarding this reimbursement plan, please write to the above address and refer to your vehicle identification number (VIN).

Any reimbursement application form that is incomplete, illegible, or sent without the legible copy of the paid repair order or invoice will be returned for completion. If Mazda has any questions concerning your application for reimbursement, you may be contacted. Please allow 6-8 weeks for processing.

