

TMS-NTC-14072  
May 12, 2014

Recall Management Division  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, SE  
Washington, DC 20590

Re: Toyota Safety Recall 14V-169 Owner Notification Letter (Interim)

To whom it may concern,

Please find attached, for your records, representative copies of the previously approved Interim Owner Notification Letter for Safety Recall 14V-169 on the following Toyota vehicles:

- Certain 2006 - 2010 Model Year Yaris Hatchback
- Certain 2007 - 2010 Model Year Yaris Sedan
- Certain 2008 - 2010 Model Year Scion xD

If you have any questions regarding this matter, please contact me at (310) 468-4361

Sincerely,



Quality Compliance Administrator

Attachments:

- Toyota 14V-169 (EOL) Owner Notification (Interim)
- Scion 14V-169 (EOL) Owner Notification (Interim)



Toyota Motor Sales, U.S.A., Inc.  
19001 South Western Avenue  
P.O. Box 2991  
Torrance, CA 90509-2991

**INTERIM NOTICE**

We are currently preparing the remedy. We will notify you again when the remedy is ready.

**Certain 2006–2010 Model Year Yaris Hatchback  
Certain 2007–2010 Model Year Yaris Sedan  
Driver Side Seat Track Assembly &  
Passenger Seat Track Assembly (3 Door–Yaris Hatchback Only)  
**IMPORTANT SAFETY RECALL (Interim Notice)****

This notice applies to your vehicle: VIN ABCDEFGH987654321

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in certain 2006–2010 model year Yaris Hatchback and certain 2007–2010 model year Yaris Sedan vehicles.

The purpose of this letter is to explain what the recall is about and to keep you informed of Toyota's implementation plan. We are currently making preparations to implement the Safety Recall remedy. **We will send you another notification when the remedy is available.**

**What is the condition?**

In the seat rail of the driver seat of the subject vehicles and also the front passenger seat of three-door models, the springs used for the mechanism which lock the seat rail in its adjusting positions could break. This can happen if the seat is adjusted forward and/or rearward with high frequency. If a seat rail spring breaks, the seat may not lock into the adjusted position. If the vehicle is operated with a broken seat rail spring, the seat could move in the event of a crash, increasing the risk of injury to the occupant.

**What should you do in the *interim*?**

We appreciate your patience while we prepare the remedy parts. If the condition is present, an occupant may notice the following:

- If both of the springs have broken, the seat will not lock into the adjusted position.
- In limited instances, if a spring has broken and becomes stuck in the seat rail, the seat may only be capable of forward movement.

If you notice these indicators or any other unusual operation of the seat, please contact your local authorized Toyota dealer for diagnosis and appropriate repair. If the condition is related to this Safety Recall, the repair will be performed at **no charge** to you.

Until the remedy is performed we recommend you minimize frequent forward and rearward adjustment of the seat assembly. When adjusting the seat, always ensure the seat track has locked into position before operating the vehicle.

***You will receive a second owner notification letter when the remedy is available.***

If you would like to update your vehicle ownership or contact information, please go to [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions?**

- Your local Toyota dealer will be more than happy to answer any of your questions.
- You can find additional information and locate a Toyota dealer in your area by going online and visiting [www.toyota.com/recall](http://www.toyota.com/recall).
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 a.m. to 6:00 p.m., or Saturday 7:00 a.m. through 4:00 p.m. Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

Spanish translation on back side  
Traducción en español en el lado inverso

**What if you have previously paid for repairs to your vehicle for these specific conditions?**

If you have previously paid for repairs to your vehicle for these specific conditions prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.



**INTERIM NOTICE**

We are currently preparing the remedy. We will notify you again when the remedy is ready.

**Certain 2008–2010 Model Year Scion xD  
Driver Side Seat Track Assembly  
IMPORTANT SAFETY RECALL (Interim Notice)**

This notice applies to your vehicle: VIN ABCDEFGH987654321

Dear Scion Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Scion has decided that a defect, which relates to motor vehicle safety, exists in certain 2008–2010 model year Scion xD vehicles.

The purpose of this letter is to explain what the recall is about and to keep you informed of Scion's implementation plan. We are currently making preparations to implement the Safety Recall remedy. **We will send you another notification when the remedy is available.**

**What is the condition?**

In the seat rail of the driver seat of the subject vehicles and also the front passenger seat of three-door models, the springs used for the mechanism which lock the seat rail in its adjusting positions could break. This can happen if the seat is adjusted forward and/or rearward with high frequency. If a seat rail spring breaks, the seat may not lock into the adjusted position. If the vehicle is operated with a broken seat rail spring, the seat could move in the event of a crash, increasing the risk of injury to the occupant.

**What should you do in the *interim*?**

We appreciate your patience while we prepare the remedy parts. If the condition is present, an occupant may notice the following:

- If both of the springs have broken, the seat will not lock into the adjusted position.
- In limited instances, if a spring has broken and becomes stuck in the seat rail, the seat may only be capable of forward movement.

If you notice these indicators or any other unusual operation of the seat, please contact your local authorized Scion dealer for diagnosis and appropriate repair. If the condition is related to this Safety Recall, the repair will be performed at **no charge** to you.

Until the remedy is performed we recommend you minimize frequent forward and rearward adjustment of the seat assembly. When adjusting the seat, always ensure the seat track has locked into position before operating the vehicle.

***You will receive a second owner notification letter when the remedy is available.***

If you would like to update your vehicle ownership or contact information, please go to [www.toyota.com/ownersupdate](http://www.toyota.com/ownersupdate). You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

**What if you have other questions?**

- Your local Scion dealer will be more than happy to answer any of your questions.
- You can find additional information and locate a Scion dealer in your area by going online and visiting [www.toyota.com/recall](http://www.toyota.com/recall).
- If you require further assistance, you may contact the Scion Customer Experience Center at 1-866-707-2466 Monday through Friday, 5:00 a.m. to 6:00 p.m., or Saturday 7:00 a.m. through 4:00 p.m. Pacific Time.

If you believe that the dealer or Scion has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to [www.safercar.gov](http://www.safercar.gov).

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If you have previously paid for repairs to your vehicle for these specific conditions prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Scion.

Sincerely,

Scion,

A Marque of Toyota Motor Sales, U.S.A., Inc.