

TMS-NTC-14083
May 22, 2014

Recall Management Division
National Highway Traffic Safety Administration
1200 New Jersey Avenue, SE
Washington, DC 20590

Re: Toyota Safety Recall 14V-168 Owner Notification Letter (Interim)

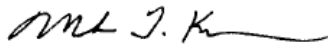
To whom it may concern,

Please find attached, for your records, representative copies of the previously approved Owner Notification Letter for Safety Recall 14V-168 on the following Toyota vehicles:

- Certain 2009 through 2010 Model Year Corolla
- Certain 2009 through 2010 Model Year Corolla Matrix
- Certain 2008 through 2010 Model Year Highlander
- Certain 2009 through 2010 Model Year Tacoma
- Certain 2006 through 2008 Model Year RAV4
- Certain 2006 through 2010 Model Year Yaris

If you have any questions regarding this matter, please contact me at (310) 468-5316.

Sincerely,



Mark T. Kubota
Quality Compliance Assistant Manager

Attachments:

- Toyota 14V-168 (E0M) Owner Notification (Interim)



Toyota Motor Sales, U.S.A., Inc.
19001 South Western Avenue
P.O. Box 2991
Torrance, CA 90509-2991

INTERIM NOTICE

We are currently preparing the remedy. We will notify you again when the remedy is ready.

Certain 2009 through Certain 2010 Model Year Corolla Vehicles
Certain 2009 through Certain 2010 Model Year Corolla Matrix Vehicles
Certain 2008 through Certain 2010 Model Year Highlander Vehicles
Certain 2009 through Certain 2010 Model Year Tacoma Vehicles
Certain 2006 through Certain 2008 Model Year RAV4 Vehicles
Certain 2006 through Certain 2010 Model Year Yaris Vehicles
Spiral Cable Replacement

IMPORTANT SAFETY RECALL (Interim Notice)

This notice applies to your vehicle: VIN ABCDEFGH987654321

Dear Toyota Customer:

This notice is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Toyota has decided that a defect, which relates to motor vehicle safety, exists in the following vehicles:

Certain 2009 through 2010 Model Year Corolla
Certain 2009 through 2010 Model Year Corolla Matrix
Certain 2008 through 2010 Model Year Highlander
Certain 2009 through 2010 Model Year Tacoma
Certain 2006 through 2008 Model Year RAV4
Certain 2006 through 2010 Model Year Yaris

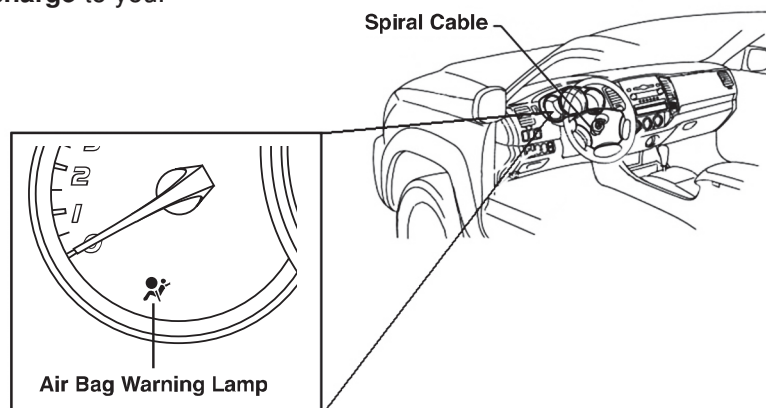
The purpose of this letter is to explain what the recall is about and to keep you informed of Toyota's implementation plan. We are currently making preparations to implement the Safety Recall remedy. We will send you another notification when the remedy is available.

What is the condition?

The steering column assembly in the involved vehicles contains a spiral cable assembly with electrical connections to the driver's airbag module that could become damaged when the steering wheel is turned. If this occurs, the air bag warning lamp will illuminate. In addition, the driver's air bag could become deactivated, causing it to not deploy in the event of a crash. This could increase the risk of injury to the driver in certain types of crashes.

What should you do?

We appreciate your patience while we prepare the remedy parts. In the meantime, please pay close attention to the airbag warning light. The air bag warning light is designed to come on during the ignition cycle check function when the engine switch is turned to the "ON" position. The light then goes off after about 6 seconds. ***This means the system is operating as designed.*** If the airbag warning light (1) illuminates or remains illuminated ***after*** this 6 second check period, or (2) comes on while driving, or (3) at times previously stayed illuminated while driving, please contact your local Toyota dealer immediately for diagnosis and appropriate repair. If the condition is related to this Safety Recall, the repair will be performed at **no charge** to you.



You will receive a second owner notification letter when the remedy is available.

If you would like to update your vehicle ownership or contact information, please go to www.toyota.com/ownersupdate. You will need your full 17-digit Vehicle Identification Number (VIN) to input the new information.

What if you have other questions?

- Your local Toyota dealer will be more than happy to answer any of your questions.
- You can find additional information and locate a Toyota dealer in your area by going online and visiting www.toyota.com/recall.
- If you require further assistance, you may contact the Toyota Customer Experience Center at 1-888-270-9371 Monday through Friday, 5:00 a.m. to 6:00 p.m., or Saturday 7:00 a.m. through 4:00 p.m. Pacific Time.

If you believe that the dealer or Toyota has failed or is unable to remedy the defect within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue S.E., Washington, D.C. 20590, or call the toll free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153), or go to www.safercar.gov.

What if you have previously paid for repairs to your vehicle for this specific condition?

If you have previously paid for repairs to your vehicle for this specific condition prior to receiving this letter, we will provide you instructions for reimbursement consideration in the second owner letter once the remedy preparations are completed.

If you are a vehicle lessor, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We have sent this notice in the interest of your continued satisfaction with our products, and we sincerely regret any inconvenience this condition may have caused you.

Thank you for driving a Toyota.

Sincerely,

TOYOTA MOTOR SALES, U.S.A., INC.