



IMPORTANT SAFETY RECALL

May 14, 2014

RE: Safety Recall P042 - Car Configuration File Latest Updates

Vehicle Affected: Range Rover

Model Year: 2014

National Highway Traffic Safety Administration Recall Number: 14V-163

Dear Range Rover Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Land Rover Range Rover vehicles. Your vehicle is included in this Recall action.

What is the concern?

A limited number of 2014 model year Range Rover vehicles do not meet the requirements of Federal Motor Vehicle Safety Standard (FMVSS) 108. In the event of a front directional indicator lamp failure the required audible and visual warning, (double click/double flash warning) is not provided. The driver will not be alerted to a failure of one or both of the front directional indicators. Without a warning that a front turn signal is malfunctioning, the driver would continue to use the vehicle, unaware that other drivers on the road are not being notified that the vehicle is turning, increasing the risk of a crash.

What will Land Rover and your Land Rover Retailer do?

An authorized Land Rover retailer will update your vehicle with the latest software. There will be no charge for this repair.

What should you do?

Please contact your authorized Land Rover retailer at your earliest convenience to schedule an appointment to have program P042 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 30 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

Attention Leasing Agencies: Please forward this recall notification to the lessee within TEN days

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at **800-637-6837**, **Option 9**, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website http://www.landroverusa.com, select 'Contact Us' and send an email from the 'Email Land Rover' link.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to http://www.safercar.gov to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this Recall program.

Sincerely,

Peter Pochapsky

Customer Experience Manager