

## ENVIRONMENTAL SOLUTIONS GROUP

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# “IMPORTANT SAFETY RECALL”

“This notice applies to your vehicle,

Customer name  
Customer Address 1  
Customer Address 2

May, 20 2014

Vactor model HXX PD: serial number  
Vactor model HXX Fan: serial number  
Vactor model HXX Prodigy: serial number  
Guzzler model Guzzcavator: serial number

ELGIN  
VACTOR  
GUZZLER  
JETSTREAM  
RAVO

Dear Vactor, Guzzler Customer:

This notice is sent to you in accordance with the requirements of Motor Vehicle Safety Act.

### REASON FOR RECALL

Vactor Mfg. Incorrect fasteners were used to mount some HXX and Guzzcavator water heaters to the sub frame base. The water heater can come loose during transport when the rivnuts fail. The attached procedure details how to inspect and replace if required.

### WHAT WE WILL DO

A safety recall has been issued for a specific group of Vactor models of the HXX PD , HXX Fan, and Prodigy , Guzzler model Guzzcavator. Vactor Mfg will repair this defect free of charge. We will inspect and if needed install new water heater mounting bolts.

### WHAT YOU SHOULD DO

Please contact your Vactor/ Guzzler Dealer/ FS Solutions as soon as possible to arrange a service date so the dealer may order the necessary parts for the repair. Instructions for making this correction have been sent to your dealer and the parts are available. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten (10) days.

Your Vactor/ Guzzler Dealer/ FS Solutions is best equipped to obtain parts and provide service to ensure that your Vactor HXX and Guzzler Guzzcavator is corrected as promptly as possible. If, however, you take your unit to your dealer on the agreed service date, and they do not remedy this condition within six (6) days of that date, we recommend you contact Vactor Customer Service by calling 1-877-DIAL-ESG (1-877-342-5374).

We regret any inconvenience that this action may cause you. However, we are concerned about your safety. If your dealer fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236; (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Sincerely,

Tracy Krebsbach  
Service Manager  
Vactor Manufacturing