

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, VIN# xxxxxxxxxxxxxxxx

Dear Customer:

This **Notice** is sent to you in accordance with the requirements of the United States National Traffic and Motor Vehicle Safety Act.

Reason for This Recall

Crossroads has decided that a defect which relates to motor vehicle safety exists in certain Crossroads travel trailers manufactured between February 20, 2014 and February 24, 2014. Other trailer models manufactured by Crossroads during this time period are not included in this recall.

It has been decided the vehicles subject to this recall campaign may have a material quality defect in the frame spring hangers causing the material to be brittle and subject to fracture under stress. If the hanger has the defect, it may fail during travel leading to an increased loss of control and vehicle crash.

What We Will Do

Crossroads will inspect the spring hanger on your trailer and replace it if found to have the defect.

What You Should Do

At your earliest convenience, please make an appointment to have your trailer serviced by your dealership. The time to perform this remedy is approximately 2-3 hours. This remedy will be done at no cost to you.

If you have questions concerning this recall or if you need any assistance such as locating a Crossroads authorized dealer or repair facility, please contact the **Crossroads Warranty/Service Department** by mail at Crossroads RV Inc., P.O. BOX 40, Topeka, IN 46571, by email at `'service@crossroadsrv.com'`, or by phone at 855-226-7496.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from Crossroads by contacting the **Crossroads Warranty/Service Department**.



Crossroads RV
305 Hawpatch Rd.
Topeka, IN 46571
Bulletin #

NHTSA Recall No. 14V-156

Notifications

We have notified the National Highway Traffic Safety Administration of this recall and the procedures involved. Should Crossroads fail or be unable to correct the defect without charge, you may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our travel trailers.

Sincerely,

Jim Izbicki
Crossroads RV Service Department

Re: NHTSA Recall No. 14V-156