

Jaguar Land Rover North America, LLC 555 MacArthur Blvd. Mahwah, NJ 07430

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, SALVP2BG0EH868007

April 28, 2014

RE: Non Compliance Recall P040 – Rear Suspension Right-Hand Link Arm-to-Knuckle Fixings Vehicle Affected: Range Rover Evoque Model Year: 2014

National Highway Traffic Safety Administration Recall Number: 14V-155

Dear Range Rover Evoque Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Land Rover has decided that a defect which relates to motor vehicle safety exists in certain 2014 model year Land Rover Range Rover Evoque vehicles. Your vehicle is included in this Recall action.

What is the concern?

A limited number of 2014 model year Range Rover Evoque vehicles may have rear suspension right-hand link arm-to-knuckle fixings which may have been deformed (elongated) during the automated assembly process. When subjected to normal use loading, one or both of the fixings may fracture. Where one or both of the suspension link arm fixings fracture, vehicle stability may be compromised, the Stability Control System (SCS) may not be able to control the sideways vehicle motion and in this condition there is an increased risk of a crash. The driver may report a knocking noise from the rear of the vehicle when driving.

What will Land Rover and your Land Rover Retailer do?

Land Rover is carrying out a recall of the vehicles mentioned above. An authorized Land Rover retailer will replace rear suspension right-hand front and rear link arm-to-knuckles bolts, nuts, and washers. There will be no charge for this repair.

What should you do?

Please contact your authorized Land Rover retailer at your earliest convenience to schedule an appointment to have program P040 completed on your vehicle.

How long will it take?

The work will be carried out as quickly and efficiently as possible in order to minimize inconvenience to customers and is expected to take approximately 45 minutes, although your retailer may need your vehicle for a longer time due to service scheduling requirements.

Attention Leasing Agencies: Please forward this recall notification to the lessee within TEN days

Moved or no longer own a Land Rover?

If you are no longer the owner of this vehicle, Land Rover would greatly appreciate the name and address of the new owner, using the Information Change Form enclosed.

What should you do if you have further questions?

If you have any questions or concerns, please contact the Service Manager at your authorized Land Rover retailer for assistance. If you have any queries or concerns that your local retailer cannot address, please contact the Land Rover Customer Relationship Center at 800-637-6837, Option 9, and one of our representatives will be happy to assist you.

You can also contact Land Rover by email: Visit the website http://www.landroverusa.com,select 'Contact Us' and send an email from the 'Email Land Rover' link.

Should you have the need to contact Land Rover by mail, please use the following address:

Jaguar Land Rover North America, LLC ATTN: Customer Relationship Center 555 MacArthur Boulevard Mahwah, NJ 07430

If you are having difficulty getting your vehicle repaired in a reasonable time or without charge, you may write to:

Administrator, National Highway Traffic Safety Administration 1200 New Jersey Avenue, SE Washington, D.C. 20590

Or you may call the toll-free Vehicle Safety Hotline at 888-327-4236 (TTY: 800-424-9153), or log on to http://www.safercar.gov to submit a complaint electronically.

Thank you again for selecting Land Rover; your ownership experience is very important to us. We recognize this service visit may be an inconvenience to you. We appreciate your confidence in our product and wish to do everything we can to retain that confidence. Land Rover, in cooperation with your authorized Land Rover retailer, will strive to minimize any inconvenience to you caused by this Recall program.

Sincerely,

Peter Pochapsky

Customer Experience Manager