



# IMPORTANT SAFETY RECALL

May 2014

Dear Customer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect which relates to motor vehicle safety exists in certain 2013-2014 model year Chevrolet Cruze vehicles, equipped with a 1.4L turbo engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

## IMPORTANT

- This notice applies to your 2013-2014 model year Chevrolet Cruze, VIN \_\_\_\_\_.
- Your vehicle is involved in GM safety recall 14079.
- The recall will be performed for you at **no charge**.

### Why is your vehicle being recalled?

Previously, you had the half shaft replaced under warranty. We have since learned that the half shaft installed in your vehicle may have been a suspect half shaft. The interconnecting tubular bar on the front right axle half shaft may not meet GM specification and could fracture and separate. If this occurs while driving the vehicle, steering and braking control would be maintained; however, the vehicle would lose power to the wheels and would coast to a stop. If your vehicle has a fractured half shaft and is parked on an incline without the parking brake applied, the vehicle could move unexpectedly, resulting in a possible crash or injury to pedestrians.

### What will we do?

PARTS ARE NOT CURRENTLY AVAILABLE, but when parts are available, your Chevrolet dealer will inspect the half shaft to determine if your vehicle has a suspect half shaft. If it does, your dealer will replace it. This service will be performed for you at **no charge**.

We are working as quickly as possible to correct this condition. When parts are available, we will send you another letter asking you to take your vehicle to your Chevrolet dealer to have your vehicle serviced. **Until you have your vehicle repaired, you should apply**

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**the park brake before you exit the vehicle to prevent the vehicle from moving unexpectedly.**

**Do you have questions?**

If you have questions or concerns that your dealer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below.

Division	Number	Text Telephones (TTY)
Chevrolet	1-800-222-1020	1-800-833-2438
Guam	65-6267-1752	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Jim Moloney  
General Director,  
Customer and Relationship Services

GM Recall #14079