

NABI Letterhead

IMPORTANT SAFETY RECALL NOTICE

SAFETY RECALL NOTICE

May, 2014

Subject: NHTSA Campaign # 14V-143

Dear NABI Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. NABI Bus, LLC (NABI) has decided that a defect which relates to motor vehicle safety exists in certain LFW model city transit buses, equipped with CNG fuel systems, manufactured between October 5, 2012 and March 17, 2014.

Our records identify you as the owner of the vehicle(s) shown on the attached list that are affected by this recall.

REASON FOR THIS RECALL

Certain LFW model city transit buses, manufactured by NABI Bus, LLC, equipped with CNG fuel systems, may have a bolt that could come into contact with a CNG fuel cylinder during the operation of the bus. This bolt is part of the latch assembly that holds the CNG top covers closed. Should this bolt be in contact with the CNG cylinder, it may rub and eventually cause damage to the outer covering of the CNG fuel cylinder. While the covering on the CNG cylinder has a substantial thickness and the bolt interference may be limited due to the finite length of the bolt, if left unchecked the bolt could damage the outer surface of the cylinder to the extent that the cylinder may have to be repaired or replaced. It is unlikely that this bolt could rub to the extent that it would penetrate the tank, causing a leak could occur. However, NABI has determined that this could not be ruled out completely, and has decided to initiate this voluntary safety recall.

ACTION YOU SHOULD TAKE

NABI will inspect and make repairs to the latch assembly bolts as needed.

NABI will contact you to schedule the inspection and repair of your vehicle(s).

NABI will repair the vehicles free of charge.

If NABI does not remedy this condition without charge on the mutually agreed upon service date or within 5 days of this agreed upon date, you can obtain assistance by calling NABI Customer Service at (256) 241-1298 or (256) 241-1312. If you believe that NABI has failed to remedy the vehicle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, D.C. 20590; or call the toll-free DOT Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We apologize for any inconvenience this matter may cause you.

NABI Bus, LLC