



NISSAN NORTH AMERICA, INC.

National Headquarters
Consumer Affairs Department
P.O. Box 685003
Franklin, TN 37068-5003

IMPORTANT SAFETY RECALL

OWNER NOTIFICATION

NHTSA Recall 14V-138

Dear Nissan owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nissan has decided that a defect which relates to motor vehicle safety exists in some Nissan vehicles. Our records indicate that you own the Nissan vehicle identified by the Vehicle Identification Number on the inside of this notice.

Reason for Recall

The Occupant Classification System (OCS) is designed to classify the size of the front seat passenger and automatically turn OFF the passenger air bag under some conditions. In the affected vehicles, the OCS software may incorrectly classify the passenger seat as empty when it is occupied by an adult. If the OCS does not detect an adult occupant in the passenger seat, the passenger airbag would be deactivated. Failure of the passenger airbag to deploy during a crash (where deployment is warranted) could increase the risk of injury to the passenger.

What Nissan Will Do

The OCS software will be reprogrammed to reduce the potential for classifying the seat as empty. This reprogram will be offered at no charge to the customer and should take less than an hour to complete. Your Nissan dealer may require your vehicle for a longer period of time based upon their work schedule.

What You Should Do

We urge you to contact your Nissan dealer as soon as possible to arrange an appointment to have your vehicle repaired. Please bring this notice with you to your service appointment. Instructions have been sent to your Nissan dealer.

If the dealer fails, or is unable to make the necessary repairs free of charge, you may contact the National Consumer Affairs Department, Nissan North America, Inc., P.O. Box 685003, Franklin, TN 37068-5003. The toll free number is 1-800-NISSAN1 (1-800-647-7261). You may also contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your cooperation. We are indeed sorry for any inconvenience this may cause you.