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May 1, 2014

## **IMPORTANT – VEHICLE SAFETY RECALL NOTICE: NHTSA Recall 14V-135**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

**McNeilus Truck & Manufacturing, Inc.** (McNeilus) has decided that a defect which relates to motor vehicle safety exists in McNeilus Standard and Bridgemaster V Concrete Mixers equipped with optional vertical chute racks, shipped between 10/25/2013 and 2/14/2014. We are notifying you because our records indicate that you purchased one (or more) of the affected units.

McNeilus has identified Mixer units with a new optional vertical chute rack design which can allow extension chutes to unexpectedly detach from the rack. The chute rack holds from one to three optional extension chutes in a vertical position on the truck with a cable. The recall population consists of units built with the new style vertical chute rack design. Units built with an old style vertical chute rack or a horizontal chute rack do not exhibit the defect and are not part of the recall population. The result of chutes detaching from the vehicle creates a possibility of a road hazard which could result in a vehicle crash or injury.

Affected units will be repaired by the customer's own technicians. The repairs should take approximately 1.0 hour. As an addendum to this letter, McNeilus is providing a Technical Service Bulletin (TSB) that details the inspection and (if necessary) repair process for this defect. The process for reimbursement is detailed in the TSB. The repair consists of installation of a new design vertical chute rack, a new shorter style offset chute stop (if required) and new mounting hardware.

If you believe that McNeilus Companies has failed or is unable to remedy the defect without charge within a reasonable time or if you have questions or need assistance in completing the inspection/repair, please contact McNeilus at 1-888-686-7278 to contact a local McNeilus service representative. You may also send an email to [mtmrefuseservice@mcneilusco.com](mailto:mtmrefuseservice@mcneilusco.com). You may also wish to contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, D.C. 20590 or call the toll free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have leased this vehicle to another person, federal regulations require you to send a copy of this notice to your lessee by first-class mail within ten days of your receipt of this notice.

If you have had your vehicle repaired for this issue prior to receipt of this notice, you may be entitled to reimbursement if you incurred any out of pocket cost due to this matter. For further information, please contact us at the number listed above.

McNeilus regrets any inconvenience this may cause you, but we are initiating this campaign in the interest of safety and your satisfaction with our products. Thank you for your cooperation.

Sincerely,

McNeilus Truck & Manufacturing