



**AUTOCAR INDUSTRIES SAFETY RECALLS M-1401, M-1405, M-1406 and M-1407  
NHTSA RECALLS 14V-133, 14V-198, 14V-199 and 14V-200  
June 2014**

**Dear Autocar Truck Owner:**

This notice is being sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Autocar Industries, LLC has decided that various defects and noncompliances which relate to motor vehicle safety exist in various fasteners and fastener torques on various components of the cab of certain vehicles. A total of 207 vehicles of 2012-2014 model-year Xpert model class 7 and class 8 vehicles built by Autocar between July 11, 2011 and March 5, 2014, with serial numbers in the range 213288 through 217702 are covered by these campaigns. Our records indicate that your vehicle was manufactured within this time period and may contain one or more of the defects or noncompliances described herein.

These issues may result in an increased risk of injury to the vehicle's occupant(s) and/or increase the risk of a crash.

Autocar Industries will coordinate with you for the inspection and completion of these campaigns at no cost to you.

**MODELS** Autocar Xpert 2012-2014  
**AFFECTED:**

**COMPONENTS** Fasteners on the seat belt, seat, brake valve, throttle pedal, steering column, steps, and  
**AFFECTED:** grab handles

- SAFETY DEFECTS**  
**AND POTENTIAL**  
**RISKS:**
- (1) The seat belt assemblies may not be in compliance with FMVSS 209, S4.3. The composite interior trim panel is fastened between the seat belt and the cab sheet metal at all three connection points, which may over time cause the torque on the bolts to relax below the required torque. If the seat belt does not properly restrain the seat occupant, there is an increased risk of injury in the event of a crash.
  - (2) The seats may not be in compliance with FMVSS 207, S4.1. The floor mat is fastened between the seat brackets and the cab sheet metal at all four connection points, which may over time cause the torque on the bolts to relax below the required torque. Loose bolts may allow the seat to move in the event of a crash, increasing the risk of injury to the seat occupant.
  - (3) The air brake system may not be in compliance with FMVSS 121. The bolts securing the brake valve to the cab structure may be below the required torque. This could ultimately result in a failure of the connection between the airlines and the brake valve and thus not maintain the minimum air pressure, increasing the risk of a crash.
  - (4) The floor mat is fastened between the throttle pedal mounting bracket and the cab structure at all four connection points, which may over time cause the torque on the bolts to relax below the required torque. This could affect the driver's ability to operate the throttle pedal normally.
  - (5) The bolts securing the steering column mounting bracket to the cab structure may be below the required torque. The steering column may over time become loose potentially making it difficult to steer the vehicle, increasing the risk of a crash.

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- (6) A trim panel is fastened between the interior grab handles and the cab structure, which may over time cause the torque on the bolts to relax below the required torque. This could result in loose fitting handles. In the event the handle detaches from the truck body while an operator is relying on the handle for support, the operator could fall and suffer injury.
- (7) The bolts securing the exterior grab handles to the cab structure may be below the required torque. This could result in loose fitting handles. In the event the handle detaches from the truck body while an operator is relying on the handle for support, the operator could fall and suffer injury.
- (8) The bolts securing the steps to the cab structure may be below the required torque. This could result in loose fitting steps. In the event the steps detach from the truck body while an operator is entering or exiting the vehicle, the operator could fall and suffer injury.

**PRECAUTIONS  
YOU CAN TAKE:**

Inspect your vehicle for any loose fasteners listed above.

**REPAIR  
REQUIRED:**

At no charge to the owner, Autocar will coordinate an inspection and reconfigure and/or replace the fasteners to the specified requirements.

**TIME REQUIRED  
FOR THE REPAIR:**

The labor time to inspect and torque the bolts on your vehicle may take up to a maximum of 9 hours.

**WHAT YOU  
SHOULD DO:**

To arrange to have your vehicle inspected and repaired, call Autocar at 844-489-3300.

**PRIOR REPAIRS:**

If you have previously paid for repairs relating to the torque retention you may be entitled to recover the amount you paid for those repairs. Submit a copy of all documentation supporting your claim to Autocar at the address set forth below in the "Assistance" section.

**NOTICE  
REGARDING  
LEASED  
VEHICLES:**

If you are a Lessor (as defined below) of a vehicle that is affected by this notice, you are obligated under federal law to provide a copy of this Notice to the lessee of such vehicle within 10 days of your receipt of this Notice. Further, you must maintain a record, which identifies the lessee(s) to whom you send a copy of this Notice, the date you send the Notice and the VIN of the vehicle that you have leased to the lessee(s).

For purposes of this Notice, the term "Lessor" means a person or entity that is the owner, as reflected on the vehicle's title, of any five or more leased vehicles (as defined in 49 CFR Section 577.4), as of the date of this Notice.

**OWNER RECALL  
RESPONSE  
CARD:**

The enclosed Owner Recall Response Card identifies your vehicle. Please complete this postage-paid card and return it to Autocar. If you do not own, have sold or have traded the vehicle identified on the card, please indicate that on the postage-paid card and return it to Autocar.



**ASSISTANCE:**

If you need assistance with this recall, call our toll-free numbers below or write to Autocar at:

Autocar Industries, LLC  
Service & Warranty Department  
551 S Washington St.  
Hagerstown, IN 47346-0190  
888-218-3611 (Toll Free)  
877-973-3486 (Toll Free)

You may also submit a complaint to:

Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue SE  
Washington, DC 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this recall may cause, but we hope you recognize Autocar's concern for your safety and satisfaction with your vehicle.

Sincerely,

**AUTOCAR INDUSTRIES, LLC**