



IMPORTANT SAFETY RECALL (NHTSA RECALL NOTICE 14V-122)

Date:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Terex has decided that a defect which relates to motor vehicle safety exists in extendable boom section installed on our TZ-50 trailer mounted aerial work platform booms.

The reason for this recall....

You are receiving this bulletin because you are the owner of an affected machine.

Terex has discovered that on certain TZ-50 machines, cracks may form on the extendable boom section, which could increase the risk of failure due to metal fatigue. This could allow the aerial device to move unexpectedly or fall, which could result in injury and/or property damage.

This recall requires replacing the boom section of the machine. Owners will be supplied with the replacement boom section with installation instructions .

This recall applies to all TZ-50 machines within the following model year and serial ranges:

Model Year	Serial Range
2014	TZ5014-798 to T5001-804

What we are asking you to do....

Owners are asked to remove the machine from service. A Terex representative will contact the owners and provide the replacement boom section with installation instructions.

Warranty:

The labor and travel miles required to perform this inspection and installation are covered under the provisions of our LIMITED PRODUCT WARRANTY statement. Warranty claims can be submitted by paper claims, fax or email. If you need more information about filing a warranty claim, please contact Terex AWP Warranty Department at:

United States:	1-800-536-1800
Canada:	1-425-881-1800
All other locations:	001-425-881-1800
Email:	AWP.Warranty@terex.com

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. OSHA and ANSI also require that the manufacturer’s safety notices be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this safety notice or have any questions, please contact Genie Product Support at:

United States:	1-800-536-1800
Canada:	1-425-881-1800
All other locations:	001-425-881-1800



If you are the lessor of any of the affected vehicles ...

If you are the lessor of this vehicle, federal law requires you to forward this notice to the lessee within ten days of your receipt of this letter.

If you need help.....

If you have questions or concerns regarding this recall, please contact Genie or the service manager at your local dealer. If Genie or your dealer fail or are unable to remedy the defect without charge or within a reasonable time, you may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We are intensely concerned for the safety of our customers and sincerely appreciate your efforts. Thank you for your attention to this important matter.

Sincerely,

Genie