



March 21, 2014

VIA CMRRR 91 7199 9991 7033 6271 9534

Manning Greenhouse
#21 CR 6299
Kirtland, NM 87417

IMPORTANT SAFETY RECALL
VIN 49TCG2428C1004669
VIN 49TCG2428C1004655

Safety Recall Number: 12E-003

Dear Contract Manufacturer, LLC Trailer Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Contract Manufacturer, LLC (CM Trailers) has decided that a defect, which relates to motor vehicle safety, exists in certain CM model Cargo Van and Revolution trailers. This defect involves a defective hydraulic brake actuator. Our supplier of the hydraulic brake actuator, Carlisle Brake & Friction, has also initiated a recall and you may have received notification from them on this issue as well. If the actuator fails, it could cause the trailer's brakes to cease to function properly. Loss of braking ability can lead to loss of control of the trailer, increasing the risk of a crash, serious injuries or property damage.

Your trailer has been identified as included in this recall. Please contact **CM Trailers Warranty, Mt. Pleasant, Texas at 1-800-594-5637 ext. 2121** immediately to schedule a repair. The repairs will take approximately an hour and a half to complete.

If you had this repair performed before you received this letter and incurred costs as a result, you may be eligible to receive reimbursement for obtaining a pre-notification remedy of the problem associated with this recall. For more information contact CM Trailers at 1-800-594-5637 ext. 2121.

CONTRACT MANUFACTURER, L.L.C.

200 County Road · Madill, OK 73446

P: 580.795.5536 · F: 580.795.7263 · E: customerservice@cmtrailers.com
www.cmtrailers.com



Take the enclosed Owner Notification Form with you at the time of your appointment and give it to your dealer. The form identifies the vehicle and the service that is required. Upon completion of the necessary replacement, the dealer or CM Trailers authorized representative will return the form to CM Trailers.

If you believe that CM Trailers has failed or is unable to remedy the defect without charge within a reasonable time, you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue, S.E.
Washington, DC 20590

or call the toll free Vehicle
Safety Hotline at 1-888-327-4236
(TTY: 1-800-424-9153); or go to
<http://www.safercar.gov>

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We regret any inconvenience, which this action may cause you. This program is being carried out to ensure your safety.

Your prompt attention to this important matter is appreciated.

Sincerely,

Stan Garrett, Vice President – Finance & Risk Management
Contract Manufacturer, LLC

Encl: Owner Notification Form



**OWNER NOTIFICATION FORM
SAFETY RECALL NO. 12E-003**

CM Cargo Van & Revolution Trailers

DEFECTIVE HYDRAULIC BRAKE ACTUATOR

This form should be presented to the CM Trailers authorized Dealer or representative to whom you are directed when you call CM Trailers **toll free at 1-800-594-5637 ext. 2121**.

Upon completion of the necessary hydraulic brake actuator replacement, the CM Trailers Dealer or authorized representative must return this form by mail to the address below, by fax to (903) 575-5218 or by email to warranty@bigtexttrailers.com:

Contract Manufacturer, LLC
950 I-30 East
Mount Pleasant, Texas 75455
ATTN: Warranty (Safety Recall)

Please include the following information:

- a. Model of Trailer: _____
- b. VIN: _____
- c. Date Exchange Completed: _____
- d. Name, address and telephone number of person bringing trailer in for actuator exchange:

Name: _____
Address: _____
City: _____
State and Zip Code: _____
Telephone Number: _____



CORPORATE HEADQUARTERS – LEGAL ADMINISTRATION OFFICE
950 I-30 East - Mt. Pleasant, Texas 75455

SAFETY RECALL NOTICE

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#21 CR 6299
Kirtland, New Mexico 87417

IMPORTANT SAFETY RECALL INFORMATION



U.S. Department of
Transportation

Issued in Accordance
With Federal Law

