



Navistar, Inc.  
2701 Navistar Drive  
Lisle, IL 60532 USA

navistar.com

MAILED

MAR 18 2014



Compliance Dept. A NAVISTAR COMPANY

**IMPORTANT SAFETY RECALL 14506**

**MARCH 2014**

Dear INTERNATIONAL® Customer,

This notice applies to your vehicle identified on the enclosed card and is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Navistar has decided that a defect which relates to motor vehicle safety exists in certain ProStar® model trucks built 18 September 2013 thru 3 December 2013 with Dual Track forward rear axle (feature code 14GXP) and with 200 wheel hubs without cone locks.

**REASON FOR THIS RECALL**

The axle shafts may not be of sufficient length to fully engage into the side gears of the rear axle differential and may result in axle shaft spline failure.

**RISK TO MOTOR VEHICLE SAFETY**

Axle shaft spline failure may result in an unexpected loss of power transmitted to the drive wheels. An unexpected loss of power transmitted to the drive wheels may result in a vehicle stalled on the roadway, which could lead to a vehicle crash.

**DEFECT REMEDY**

The repair will involve replacement of the wheel hubs and axle shafts of the forward rear axle. Dealers have parts and instructions to repair your vehicle. The repair will be performed free of charge and take approximately 4.5 hours to complete.

**ACTIONS YOU SHOULD TAKE**

If you own this vehicle, please schedule an appointment with any INTERNATIONAL® dealer to have your vehicle repaired. You can find your nearest dealer by calling 1-800-448-7825 or by using the dealer locator at <http://www.internationaltrucks.com>.

**If you have already paid for repairs that corrected the defect, you may be eligible for reimbursement of certain repair expenses.** Present your original repair paperwork and proof of payment to any INTERNATIONAL® dealer and your eligibility will be reviewed. You may also submit a claim using the enclosed Request for Reimbursement card.

**If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.**

**If you do not own this vehicle, please fill out and return mail the enclosed card so that you will not be contacted again about this recall.**

**IF YOU NEED FURTHER ASSISTANCE**

If you believe that Navistar has failed to remedy the defect without charge or within a reasonable time, please follow the procedure described in the Owner Assistance Guide section in your Owner's Manual or call toll free 1-800-448-7825.

You may also submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave, SE, Washington, DC 20590; or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Navistar requests your prompt attention and patience regarding the correction of this defect and apologizes for any inconvenience this may cause you.

**Navistar, Inc.**