



IMPORTANT SAFETY RECALL

P06 / NHTSA 14V-103

This notice applies to your vehicle (VIN: xxxxxxxxxxxxxxxxxxxx).

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Dear: (Name)

Chrysler has decided that a defect, which relates to motor vehicle safety, exists in some **2014 model year Fiat 500L vehicles equipped with a six-speed Dual Dry Clutch automatic transaxle.**

The problem is... **The Gear Shift Module (GSM) on your vehicle may experience a loss or delay of communication with the transmission. This may result in an inability to shift the vehicle out of the “Park” position and/or be able to control the transmission gear selection. Failure to be able to shift the transmission could cause unintended directional movement and causes a crash without warning.**

What your dealer will do... **Fiat will repair your vehicle free of charge (parts and labor).** To do this, your studio will interrogate the GSM and reprogram or replace it as required. The reprogramming work will take about ½ hour to complete. Replacing the GSM would take an additional hour. However, additional time may be necessary depending on service schedules.

What you must do to ensure your safety... **Simply contact your Fiat studio right away to schedule a service appointment. Please bring this letter with you to your dealer.**

If you need help... **If you have questions or concerns which your studio is unable to resolve, please contact the Fiat Customer Assistance Center at 1-888-242-6342.**

Please help us update our records by filling out the attached prepaid postcard if any of the conditions listed on the card apply to you or your vehicle. You may also update this information on the web at www.fiatusa.com .

If you have already experienced this condition and have paid to have it repaired, please send your original receipts and/or other adequate proof of payment to the following address for reimbursement: Chrysler Customer Assistance, P.O. Box 21-8007, Auburn Hills, MI 48321-8007, Attention: Reimbursement. Once we receive and verify the required documents, reimbursement will be sent to you within 60 days.

If your studio fails or is unable to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>.

We're sorry for any inconvenience, but we are sincerely concerned about your safety. Thank you for your attention to this important matter.

Customer Services / Field Operations
Chrysler Group LLC

Note to lessors receiving this recall: Federal regulation requires that you forward this recall notice to the lessee within 10 days.