



March 27, 2014

IMPORTANT SAFETY RECALL NOTICE

NHTSA Recall Number: 14V-097

Dear Ford E-150/250/350 Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Landi Renzo USA has decided that a defect, which relates to motor vehicle safety, exists in 2011-2014 model year Ford E-150/250/350 vehicles equipped with Landi Renzo CNG components. As a result, Landi Renzo USA is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

! I M P O R T A N T !

- Your 2011 Ford E-250, VIN 1FBNE3BL3BDA12871 is being recalled
- You should schedule an appointment with your nearest Landi Renzo Certified Service Center or Ford dealer
- This service will be performed for you at no charge

Why is a recall being conducted?

There have been cases that have shown extended wear on the ears of the rear side arm brackets that support the rear CNG cylinder cradle. Worn brackets can develop cracks and break. Without having regular inspections, you may experience a clattering noise from the rear of the vehicle. Prolonged usage of the vehicle having broken side arm brackets can potentially lead to the rear structure integrity completely failing and cause the CNG cylinder to become dislodged from the vehicle. If the cylinder dislodges, a CNG leak may result, increasing the risk of a fire.

What are we doing about the problem?

Landi Renzo Certified Service Center or Ford dealer will perform an inspection and replace both right and left rear arms (support brackets). This service will be performed for you at no charge.

What should you do?

You will need to schedule an appointment ahead of time with Landi Renzo Certified Service Center or Ford dealer. This will allow us to make sure that the service location has the part and will help with shorter service time. Even though you may have already had this condition repaired in the past, you will still need to take your vehicle to Landi Renzo Certified Service Center or Ford dealer for verification that the correct part has been installed on your vehicle.

Please note: Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Did you already pay for this repair?

If you have already had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement. For further information, please contact Landi Renzo Service Department by the means listed below.

What if you no longer own this vehicle?

If you no longer own this vehicle, and have an address for the current owner, please forward this letter to the new owner.

If you have questions:

If you have any questions or concerns that Landi Renzo Certified Service Center or Ford dealer is unable to resolve, please contact Landi Renzo Service Department.

Phone: (855) LANDI00 or (855) 526-3400

Email: service@landiusa.com

Fax: 310-539-3041

Hours of operation: 8 a.m. – 5 p.m. (PST)

If after having attempted to take advantage of this recall you believe you have not been able to have this rear arm brackets condition remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S. E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Landi Renzo USA Service Department