



**PORSCHE**

**IMPORTANT SAFETY RECALL**

[REDACTED]

June 06, 2014

**This notice applies to your vehicle: WPOAC2A [REDACTED]**  
**NHTSA Recall Number: 14V-090**

**Subject: Porsche Safety Recall AE01 – Engine Replacement  
2014 Porsche GT3**

Dear [REDACTED]

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Porsche has decided that a defect which relates to motor vehicle safety exists in certain 2014 Porsche GT3 vehicles. Our records show that you are the owner of a vehicle affected by this action.

**What is the issue?** Porsche has made the determination that engine crankcase damage may occur in certain 2014 Porsche GT3 models as a result of a loosened piston rod screw. Consequently, a piston rod can become loose and breach the crankcase. A breach of the crankcase of this nature could result in oil leakage and a subsequent fire if leaking oil strikes a sufficiently hot vehicle component.

**What will we do?** Porsche is conducting a safety recall on these vehicles. The engine in your 2014 Porsche 911 GT3 will be replaced by Porsche technicians at a Porsche Cars North America facility. Of course, these repairs will be completed at no charge to you.

Replacement engines are scheduled to begin arriving in the United States during the week of June 2, 2014. Immediately prior to the arrival at the repair facility of the replacement engine designated for your vehicle, you will receive a contact from a member of our Customer Commitment staff. She or he will inform you of the arrangements that have been made for transport of your vehicle for repair, and will work to ensure that those arrangements are convenient for you.

Once your vehicle is received at the designated repair facility, the actual repairs will take approximately three days to complete. The repair will be followed by your vehicle's return transport to your authorized Porsche dealer for a final test drive, inspection, cleaning, and delivery to you. The entire process should take approximately three to four weeks.

**What should you do?**

**As advised in previous communications, you should not drive your vehicle until its engine has been replaced. Doing so could risk your safety.**

As noted above, you will receive a contact from Porsche's Customer Commitment staff regarding your vehicle's scheduled transport and repair dates. Please keep in mind that while repairs in the United States will begin during the first week of June, replacement engines are being built and shipped in the same order in which the original vehicles were built. So, while we will receive the first replacement engines for the United States in early June, the build/receipt schedule will extend into early September.

**Lease vehicles and address changes**

If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply Card and mail it to us so we can update our records.

**Can we assist you further?**

If your authorized Porsche dealer fails or is unable to complete this work free of charge within a reasonable length of time, please call or write:

Porsche Cars North America, Inc.  
Attn: Customer Commitment Department  
980 Hammond Drive, Suite 1000  
Atlanta, GA 30328  
1-800-PORSCHE

If you still cannot obtain satisfaction, you may file a complaint with:

National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590

or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause you. However, we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Very truly yours,  
PORSCHE CARS NORTH AMERICA, INC.



Tim Quinn  
Vice President, After Sales