

March 20, 2014

Gillig Campaign ID Number: 14V-084

**Property
Name
Address
City, State Zip**

Attn: Name

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Gillig has decided, based on information supplied by Cummins, that a defect which relates to motor vehicle safety exists in ISLG-equipped buses built between 8/26/2010 and 2/14/2014. VIN's, as identified by the Engine Serial Numbers provided by Cummins is attached.

What The Issue Is:

Ice from condensation may form in or around the intake manifold pressure/temperature sensor on engines operating in sub-freezing ambient temperatures with cold weather aids. This ice may interfere with the proper operation of the pressure sensor function of the intake manifold pressure/temperature sensor, causing the engine's ECM to improperly fuel the engine, resulting in elevated temperatures and the possibility of flame from the exhaust pipe.

**What We Are Asking
You To Do:**

- 1. Review the list of VIN's attached, contact your local Cummins Dealer to have an updated calibration loaded into the ECM. This repair should not take longer than 15 minutes per bus.***
- 2. Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.***
- 3. If you have already performed this repair, you may be eligible to receive reimbursement for the cost of performing the repair which is the subject of this recall. For more information contact Gillig Service at 800.735.1500, or your local Cummins Dealer.***

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**What Gillig Will Do
For You:**

1. We will assist in getting you in contact with your local Cummins Dealer, if needed.

If You Have Concerns:

Any questions regarding the information should be directed to Gillig Field Service, (800.735.1500) available from 6 AM until 3:30 PM, Monday through Friday, or your local Cummins Dealer

If there is a failure to remedy this defect without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience that this situation may cause you. Gillig wants to assure you that we are concerned about customer safety and your continued satisfaction with our products.

Sincerely,

THE GILLIG CORPORATION



Robert L. Birdwell
Executive Director, Quality & Service

RLB:rlb
Encl.

CC: Mr. Greg Vismara, V.P., Engineering, Gillig

CumminsISLGC Calibration Recall.nhtsa