



**Caterpillar Inc.**

Product Improvement Support - PSD Service Letters  
501 SW Jefferson Avenue  
Peoria, Illinois 61630-2236

April 11, 2014

## **IMPORTANT: SAFETY NOTICE**

**SAFETY - PRODUCT IMPROVEMENT PROGRAM FOR REPLACING THE STEERING AXLE S-CAM TUBE BRACKETS**

**MODELS INVOLVED - CERTAIN CT660 ON HIGHWAY TRUCKS**

Dear Cat Product Owner:

This notice is sent to you in accordance with the requirements of the U.S. National Traffic and Motor Vehicle Safety Act. This notice is also in accordance with the requirements of the Canadian Motor Vehicle Safety Act. Caterpillar has decided that a defect which relates to motor vehicle safety exists on certain Caterpillar CT660 On Highway Trucks equipped with stamped spider brake assemblies and reduced stopping distance brake linings. The brake S-cam bracket may fracture in the affected vehicles.

S-cam bracket fractures may result in an inoperative brake on the affected wheel. This will cause the vehicle to pull to one side unexpectedly during braking and/or increase the stopping distance; either may increase the risk of a vehicle crash.

Caterpillar will replace the brake assembly that has stamped brake spiders with a brake assembly that has cast brake spiders and an S-cam tube bracket assembly reinforced with gussets. Caterpillar will perform this service for you free of charge.

Contact your local Caterpillar dealer to schedule this service. The dealer will advise you of the time required to complete this service.

If you are a lessor of these vehicles, you must forward this letter to your lessee within ten days.

If you have had your vehicle repaired for this condition prior to receipt of this notice and incurred any costs, you may be eligible for reimbursement. Please contact Caterpillar at this toll free number 1-800-447-4986.

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If you no longer own the vehicle, please contact Caterpillar at this toll free number 1-800-447-4986.

If you have any questions, please contact:

Caterpillar Inc.  
Peoria, IL 61629-2490  
Attn: Americas Distribution Services Division  
Truck Call Center  
Telephone: 1-800-447-4986

You may contact the following to submit a complaint:

In the U.S.  
Administrator  
National Highway Traffic Safety Administration  
1200 New Jersey Avenue, S.E.  
Washington, D.C. 20590  
Telephone: 1-888-327-4236 (TTY:1-800-424-9153) or go to  
<http://www.safercar.gov>

In Canada  
Transport Canada  
Defects Investigations and Recalls  
Telephone: 1-800-333-0510 Please refer the dealer to their Service Letter dated 10Apr2014 when scheduling this service.

We regret the inconvenience this may cause you, but urge you to have this service performed for your added safety and satisfaction.

Caterpillar Inc.

SERIAL/PIN / VIN #	TRK00287	1HSJGTKR9CJ676532
SERIAL/PIN / VIN #	TRK00390	1HSJGTKR6CJ678030