



SAFETY RECALL – PC BOARD MODEL 3230
ON A & M SYSTEMS ELECTRIC DOOR ACTUATORS
INSTALLED IN DIAMOND COACH BUSES

Diamond Coach Corporation
2300 West Fourth Street
Oswego, KS 67356

Important Safety Recall

Dear Diamond Coach Owner: [REDACTED]

Build order number: [REDACTED]

VIN: 1FDFF [REDACTED]

14V - 060

NHTSA Recall Identification Number:

This notice is sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act.

Diamond Coach Corporation has decided that certain Diamond Coach Buses **equipped** with A & M System, Inc. Electric Door Actuators Model numbers; 1333.3A2B4, 1333.3A2B4F1, 2842A2B4, 2842A2B4F1, 1333LA5B1F1 that were fitted with model 3230 PC Boards manufactured from August 1, 2009 thru March 31, 2010 may develop a defect involving failure of the PC Board by overheating or burning. This defect may result in a **fire above the door portal**.

Your bus, identified above, is affected. To correct this condition please follow the accompanied safety recall letter from the A & M Systems, Inc. Be sure to mention A & M recall 13E-045.

We regret any inconvenience this action may cause you. However, we are concerned about your safety and highly recommend you follow the accompanied safety recall letter from A & M Systems, Inc. If you have any difficulty getting the repair made through A & M Systems, Inc., then Diamond Coach will assist you. Call 1-800-442-4645.

If your dealer fails or is unable to remedy this issue without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY1-800-424-9153) or go to <http://www.safercar.gov>.

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased vehicle shall send the notice to the lessee within 10 days.

Thank you for your attention to this important matter.

IMPORTANT SAFETY RECALL NOTICE

Dear Bus Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

A&M Systems, Inc. has decided that a defect which relates to motor vehicle safety exists in your electric door actuator.

! I M P O R T A N T !

Your Electric Door Opener PC Board is being recalled

Why is a recall being conducted?

We are aware of one model of PC Board with the potential of over-heating. This PC Board (Model 3230) was supplied to and installed on certain A&M Systems Door Headers manufactured from August 1, 2009 through March 31, 2010. Additionally, PC Boards that were field replaced during this time period could be affected and will need to be inspected. The situation could cause the PC Board to overheat, increasing the risk of a fire.

What are we doing about the problem?

We are offering a free replacement PC Board to replace any model 3230 board currently installed on a door actuator plus labor of up to one (1) hour.

What should you do?

Refer to A&M Systems, Inc. Technical Bulletin DOC00039 for complete details of identifying and replacement of the effective PC Boards.

What if you no longer own this Bus?

If you no longer own the vehicle please forward the new owner information to:
A&M Systems, Inc.
4121 Eastland Drive
Elkhart, IN 46516.

**Who should you contact
if you have further
questions or concerns?**

For any further information or questions please contact:
Nicole Luken
Ph: 574-522-5000 ext. 15
nluken@anmsystems.com

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations. If you have already paid to have your PC Board repaired for this condition, you may be eligible for reimbursement of the charges you paid for the repair or replacement, as applicable. To learn more about what you need to do to obtain reimbursement, please review the enclosed instructions or call the telephone number listed above for more information.

If after having attempted to take advantage of this recall you believe you have not been able to have your PC Board remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

A&M Systems, Inc.