

## **IMPORTANT SAFETY RECALL**

This notice applies to your vehicle:

Dear Starcraft Bus Owner:

This is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

### **REASON FOR THIS RECALL**

Starcraft has decided that a defect which relates to motor safety exists in certain 2009 - 2010 Starcraft models equipped with A&M Systems electric door actuators. Voltage spikes may damage electrical components and electrical circuits, causing the circuit board to develop high resistance, increasing the risk of a fire.

### **WHAT WE WILL DO**

At no charge, Starcraft Bus in conjunction with our certified dealers and A&M Systems will replace any model 3230 PC boards currently installed on a door actuator plus labor of up to one (1) hour. Refer to A&M Systems Technical Bulletin DOC00039 for complete details of identifying and replacement of the effective PC boards.

### **WHAT YOU SHOULD DO**

Owners of the vehicles should contact A&M Systems Inc. The enclosed bulletin (DOC00039) contains instructions on how to get a replacement board. Once you have received the replacement board or have had your board replaced, please notify Curtis Carlson at Starcraft Bus by email to [ccarlson@forestriverinc.com](mailto:ccarlson@forestriverinc.com).

Your Starcraft dealer is best equipped to provide service to ensure that your vehicle is addressed as promptly as possible.

After contacting your dealer and the Starcraft customer service, if you are still not able to have the noncompliance remedied without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Curtis Carlson by phone at 1-800-348-7440.

If you have sold or traded your vehicle, please let us know by contacting your dealer and/or Starcraft Bus by email to [ccarlson@forestriverinc.com](mailto:ccarlson@forestriverinc.com). Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We are sorry to cause this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.