



American Honda Motor Co., Inc.
1919 Torrance Boulevard
Torrance, CA 90501-2746
Phone (310) 783-2000

March 2014

NHTSA Recall **14V-056**

IMPORTANT SAFETY RECALL NOTICE

Dear CB500F/CB500X/CBR500R Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

What is the reason for this notice?

Honda has decided that a defect which relates to motor vehicle safety exists in certain 2013 model year Honda CB500F/CB500X/CBR500R motorcycles. There is a possibility that one of the bolts used in the assembly of the engine may not have received the proper anti-corrosion treatment, which could allow the bolts to loosen during operation. A bolt that loosens or falls out during operation can cause an oil leak, a reduction in engine power or an engine stall, increasing the risk of a crash.

What should you do?

Please call your authorized Honda motorcycle dealer and make an appointment to have your motorcycle's rocker arm shaft retention bolts replaced **at no cost to you**. The complete process for repair may take approximately 24 minutes for CB500F/CB500X models and approximately 42 minutes for CBR500R models; however, your motorcycle may need to be at the dealer for a longer period of time. We recommend that you plan to leave your motorcycle for at least one day to allow the dealer flexibility in scheduling.

For assistance with locating a Honda motorcycle dealer, you may call Honda Motorcycle Customer Support at 1-866-784-1870 or use the "find a dealer" option on <http://www.powersports.honda.com>

Who to contact if you experience problems?

If you are not satisfied with the service you receive from your Honda dealer, you may write to or call:

American Honda Motor Co., Inc.
Motorcycle Customer Service
Mail Stop 100-4C-7B
1919 Torrance Blvd.
Torrance, CA 90501-2746.
1-866-784-1870

If you believe that American Honda or the dealer has failed or is unable to remedy the safety defect in your vehicle, without charge, within a reasonable period of time (60 days from the date you first contact the dealer for a repair appointment), you may submit a complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Ave., SE
Washington, DC 20590

Or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153], or go to <http://www.safercar.gov>.

What to do if you feel this notice is in error:

Registration records indicate that you are the current owner of a 2013 CB500F/CB500X/CBR500R involved in this campaign. If this is not the case, or the name/address information is not correct, please fill out and return the enclosed, postage-paid *Information Change Card*. We will then update our records.

Lessor Information:

Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this campaign may cause you.

Sincerely,

American Honda Motor Co., Inc.
Motorcycle Division

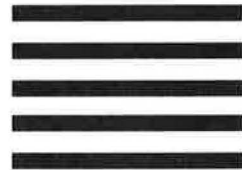
Campaign #JD7 / Service Bulletin: CB/CBR500#1

MTB 14914 (1402)

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