



IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE

March 10, 2014

[End User]

VIN -----

RE: Elkhart Coach Vehicle Recall 14V-066
Trans/Air Manufacturing Equipment Recall 13E-049
Trans/Air's recall number is 13-002

Dear Elkhart Coach Vehicle Owner and Trans/Air Manufacturing Equipment Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Elkhart Coach has decided that a defect which relates to motor vehicle safety exists in the Trans/Air Manufacturing Equipment installed in your vehicle.

! I M P O R T A N T !

- Your air conditioning compressor mount installation is being recalled
- Contact Trans/Air Manufacturing immediately

WHY IS A RECALL BEING CONDUCTED?:

Trans/Air Manufacturing (Trans/Air) is recalling certain Compressor Mount Kits with part numbers: 4012666-01, 4012666-02, 4012676-2010 installed onto Ford 5.4 and 6.8Liter engines between June 1, 2010 and June 15, 2013. Elkhart Coach has decided that a defect which related to motor vehicle safety exists in certain model year 2010 through 2013 transit buses equipped with Trans/Air Manufacturing Corporation's air conditioning systems. Records indicate that you have operating in your fleet one or more vehicles equipped with a compressor mount kit that may be affected.

Depending on routing of the alternator harness, and the orientation of the intake manifold, the alternator harness, may be pinched between the spring clamp and the compressor mounting bracket if the heater hose spring clamp tabs/tangs are not oriented to the rear of the engine. The charging system may fail which

Division of Forest River Inc.
52807 County Road 7
Elkhart, Indiana 46514



could lead to the vehicle stalling while driving, increasing the risk of a crash or pinched wire could create a short circuit which could result in a fire.

WHAT WILL BE DONE:

Trans/Air Manufacturing (Trans/Air) is instituting a safety correction action program and will inspect the vehicles, correct the clamp installation and repair the alternator harness, as needed. This program will be implemented through Trans/Air's network of service centers.

WHAT YOU AS THE OWNER SHOULD DO:

Affected vehicle owners need to contact Trans/Air Manufacturing (Trans/Air) Corporate Warranty and Service Center at 1-800-673-2446 to inquire as to where the closest authorized Trans/Air Service Center is located to have this corrective action completed on your vehicle. You may also visit Trans/Air's website: www.transairmfg.com and click on the tab "Authorized Service Centers" to locate the closest service center to service your vehicle. The repair will be provided at no cost to you. If your vehicle has already had the remedy performed prior to this recall, Trans/Air will reimburse owners for pre-notification remedies.

If Trans/Air Manufacturing (Trans/Air) fails to repair or is unable to remedy this condition without charge or within reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned NHTSA campaign ID number 14V-066 for Elkhart Coach and campaign number 13E-049 for Trans/Air Manufacturing (Trans/Air).

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

A handwritten signature in black ink, appearing to read 'Nathan Miles'.

Nathan Miles

Elkhart Coach