



903 SOUTH MAIN STREET • P.O. BOX 460 • MIDDLEBURY, IN 46540 • TELEPHONE: (800) 945-4787 • WWW.STARCRAFTRV.COM

February 2014

IMPORTANT SAFETY RECALL
This Notice Applies To Your Recreational Vehicle
NHTSA Recall Campaign 14V-045

Serial #
Name
Address
City, State, Zip

Dear Valued Starcraft Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Starcraft has decided that certain Model Year 2014 17FB and 17SB Launch travel trailers manufactured with the Extreme Package Option fail to comply with Federal Motor Vehicle Safety Standard number 119, "New Pneumatic Tires for Motor Vehicles with a GVWR of more than 4,536 kilograms (10,000 pounds) and Motorcycles. Effected units were manufactured between May 5, 2013 and December 9, 2013. The Federal Id label and Tire Label incorrectly note the tire size as 14C when the correct tire size on the trailer is "15C". Incorrect tire size could lead to excessive wear and may cause instability in towing of the travel trailer which could contribute to vehicle crash causing personal injury or property damage.

The remedy is replacement of the current Federal Id Label and Tire Label with the correct label showing tire size as "**15C**". The corrected labels are included with this notification. You may replace the labels or you can take to your Starcraft Dealer to perform this recall at no charge to you. If you choose to perform this call, please follow the included instructions and return the enclosed document to Starcraft to confirm the repair has been completed. If you have had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information or if you are unable to have this repair performed, please contact Starcraft Customer Service at 800-945-4787 for assistance.

If your Starcraft dealer is unable to perform the recall within a reasonable time frame, please contact Starcraft Customer Service at 800-945-4787 for further instructions. If you choose to take your vehicle to a non-Starcraft dealer, they must contact Starcraft prior to making the recall repairs for proper authorization and instruction. Federal regulations require that any vehicle lessor receiving this notice must forward a copy of this notice to the lessee within **ten days**.

If, however, you take your recreational vehicle to your dealer on the agreed service date and the dealer does not remedy this condition on that date or within three (3) days, please contact our Customer Service Department at 800-945-4787. If after contacting your dealer and Customer Service you are not able to have the safety defect remedied without charge and/or within a reasonable time, you may wish to submit a written complaint to the Administrator, national Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this may cause. However, we have taken this action in the interest of your safety and continued satisfaction with your Starcraft recreational vehicle.

Sincerely,
Starcraft

Instructions, Corrected Labels, Owner Reply Form, postage paid return envelope are included with this notification.