



**YAMAHA MOTOR CORPORATION, U.S.A.**

6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 714/761-7300

March 24, 2014

Chief Administrator  
National Highway Traffic Safety Administration  
Associate Administrator for Safety Assurance (NVS-215)  
1200 New Jersey Avenue SE, W46-421  
Washington, DC 20590

**Regarding: 14V-044**

Dear Sir/Madam:

First, we thank the Agency for their review and approval of our proposed owner's notification. Enclosed please find hard copies of the Technical Bulletin issued to our dealers as well as the approved owner's letter. All Yamaha motorcycle and scooter dealers will receive a copy of this Technical Bulletin. To facilitate repairs, dealers' invoiced affected products under this recall receive an additional bulletin with a print-out of the affected VIN's for the units they have received. The mailing of both the dealer bulletin and owner's notification letter was completed approximately 03/10/14, so your assumption is correct as to the timing of our quarterly reports.

The determination date for this campaign was January 31, 2014. The starting production period for the affected vehicles was October, 2011, ending August, 2013 (XTZ12) and October, 2008, ending August, 2013 (YZFR1). As this campaign is international in scope we could only provide in our initial report an estimate of affected vehicles in the U.S. We are now obviously in a position to confirm the accurate range. The Technical Bulletin provides the final VIN ranges by model with a total of 22,514 vehicles in the U.S. For TREAD purposes obviously it goes without saying similar campaigns are being conducted in other jurisdictions.

In the event I can provide further information or answer any questions, please do not hesitate to contact me. My direct telephone number is 714-761-7842. The fax number is 714-229-7944. My email is [brad\\_franklin@yamaha-motor.com](mailto:brad_franklin@yamaha-motor.com).

Sincerely,

A handwritten signature in black ink, appearing to read "Brad Franklin", written over a horizontal line.

Brad Franklin  
Manager, Government Relations

BRF/lf

cc: By Fed Ex and Facsimile  
Defects & Recall Information Analysis Division  
Mrs. Kelly Schuler (via email)  
Mr. Robert Young (via email)  
Mr. Josh Neff (via email)



## YAMAHA MOTOR CORPORATION, U.S.A.

6555 KATELLA AVENUE, CYPRESS, CALIFORNIA 90630-5101 800-962-7926

### IMPORTANT SAFETY RECALL NOTICE

This notice applies to your vehicle, (VIN XXXXXXXXXXXXXXXXX)

March 5, 2014

Dear Yamaha Owner:

This notice is sent to you in accordance with the requirements of the Consumer Product Safety Act. Yamaha Motor Corporation, U.S.A. has decided that a defect which relates to motor vehicle safety exists in 2009-2014 YZF-R1 and 2012-2013 XTZ1200 ("Super Ténéré") model motorcycles. Our records indicate that you own the affected motorcycle shown above.

**The reason for this recall:**

In affected motorcycles, due to improper heat resistance of the headlight bulb terminal connector, thermal expansion of the terminal connector can cause arcing between the terminal connector and the headlight bulb contact, resulting in coupler melting. If this happens, the headlight might malfunction which could result in the possibility of a crash with injury or death.

**What Yamaha and your dealer will do:**

To correct this defect, your authorized Yamaha dealer will replace the headlight bulb sub-lead. The procedure takes less than an hour to perform, but your dealer may need to keep your motorcycle longer depending upon their schedule. There will be no charge to you for this procedure.

**What you should do now:**

Please call your Yamaha dealer to make a service appointment to have this procedure performed. At that same time, you can find out how long they expect to keep your motorcycle for this service. If possible, bring this letter with you when you take in your motorcycle, but your dealer will still perform the necessary service even if you have forgotten it. You should not ride your motorcycle until this modification is performed.

If you have had this repair performed before you received this letter, you may be entitled to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this repair. For more information, contact Yamaha Customer Relations at 1-800-962-7926.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within 10 days.

**If you need help:**

If, after contacting your dealership, you have questions or concerns which the dealership is unable to answer, please write to:

Yamaha Motor Corporation, U.S.A.  
Customer Relations Department  
P.O. Box 6555  
Cypress CA 90630  
or call 1-800-962-7926.

If, after contacting Yamaha Customer Relations, you are still not satisfied that we have done our best to remedy the situation without charge and within a reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>. Refer to campaign 14V044.

**If you no longer own this Yamaha:**

If you have sold your motorcycle to another party, please call us toll-free at 1-800-962-7926 with the name and address of the new owner, along with the serial number shown to the right of your name and address above.

We're sorry to cause you any inconvenience, but we are sincerely concerned about your safety and continued satisfaction with our products. Thank you for giving your attention to this important matter.

Sincerely,

Customer Support Group  
Yamaha Motor Corporation, U.S.A.

ROUTE TO: ☒ SERVICE ☒ PARTS ☒ WARRANTY ☒ SALES

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