



May 16, 2014

Customer
Company
Address
Address
City, State Zip

NHTSA Recall # 14V-041 RE: Sure Power, Inc.

Dear Dan and Patricia Gittleman:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act as it relates to a Sure Power, Inc. product.

Sure Power, Inc. has concluded that a defect exists in their battery equalizers and DC-DC converters that are installed on certain Marathon Coach vehicles. The specific potting compound used in the equalizer was found to be capable of conducting electricity once exposed to significant thermal energy.

Please contact a Marathon Coach, Inc. service center at the toll free numbers listed below to arrange a convenient time to have your battery equalizer(s) replaced at no charge to you at one of our three facilities.

If you no longer own this vehicle, or are the leasing agency for this vehicle, please forward this to the new owner or contact me at 800-437-8295, so we can provide the new owner with this information.

If after attempting to take advantage of this recall you believe you have not been able to have your Sure Power battery equalizer replacement remedied, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration by calling the toll-free Vehicle Safety Hotline at 1-888-327-4236, or through their web site <http://www.safercar.gov>.

We apologize for any inconvenience this Sure Power recall may cause.

Sincerely,

Matthew Matlach
Vice President of Operations
mattm@marathoncoach.com
(800) 437-8295

Oregon
Leon Snider
Technical Support Manager
800-365-0156

Texas
Gary Vincent
Service Manager
800-448-8881

Florida
Joe Stefanczuk
Service Manager
800-437-8295

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