



Mitsubishi Motors North America, Inc.

6400 Katella Avenue
Cypress, CA 90630
Telephone: 714-372-6000
www.mitsubishicars.com

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, _____.

This notice has been sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Date: March, 2014

Dear Mitsubishi Owner,

Reason for notice: Mitsubishi Motors North America, Inc. (MMNA) has decided that a defect which relates to motor vehicle safety exists in certain 2013 Outlander Sport vehicles equipped with leather seats. Due to an improper routing of the driver side seat mounted airbag wire, the wire may become damaged and illuminate the SRS airbag warning lamp.

Subsequent to illumination of the SRS airbag warning lamp, if the vehicle were to be involved in a collision, the driver side seat mounted airbag may not deploy, increasing the risk of injury.

What you should do: Please contact your local Authorized Mitsubishi Motors dealer and schedule an appointment to have the wire of the driver side seat mounted airbag inspected. When you bring your vehicle in, please show the dealer this letter. (If you misplace this letter, the dealer will still make this inspection/repair to your vehicle, free of charge.)

What your dealer will do: The dealership will inspect the driver side seat mounted airbag wire to determine if it is routed properly. If routed improperly, the dealer will properly reroute the wire. If the wire is damaged, the dealer will replace the driver side seat mounted airbag and seatback assembly.

How long will it take? The time needed for this inspection and possible rerouting of the driver side seat mounted airbag wire is approximately **0.5 hrs.** If the driver side seat mounted airbag and seatback assembly requires replacement, the time needed is approximately **1.5 hrs.** The dealer may need your vehicle for a longer period of time due to service scheduling issues, but every effort will be made to minimize your inconvenience.

If you experience any problem having your vehicle repaired promptly and/or at no charge, please inform us by calling the Mitsubishi Customer Relations Department at **888-648-7820**. Hours: Monday through Friday 7 a.m. to 4 p.m. (Pacific Time)

If, after contacting Mitsubishi Customer Relations, you still have a problem getting this repair made promptly and/or without charge, write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue SE, Washington, D.C. 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153), or go to <http://www.safercar.gov>.

If you have already encountered a problem with the driver side seat mounted airbag and had it replaced as a result of this specific condition and have paid for the repair, you may send your original receipts and/or other adequate proof of payment to the following address for reimbursement consideration:

Mitsubishi Customer Relations Department, P.O. Box 6400, Cypress, CA 90630-0064

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide each lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies each lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter.

Sincerely,

Mitsubishi Motors North America, Inc.

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