

# IMPORTANT SAFETY RECALL 140001 (NHTSA RECALL NOTICE 14V-025)

This recall applies to all RL4 and AL4 light towers produced from May 1, 2013 to October 10, 2013 within the following serial numbers:

Model	Model Year	Serial Numbers		
RL4	2013	RL413-6097 to RL413-7267		
		RL413-7270		
		RL413-7272 to RL413-7292		
		RL413-7296 to RL413-8902		
	2014	RL414-8903 to RL414-8915		
		RL414-8936 to RL414-8937		
		RL414-8937		
		RL414-8947		
		RL414-8950 to RL414-9012		
		RL414-9015		
AL4	2013	AL413-2417 to AL413-2542		
		AL413-2544 to AL413-2588		
		AL413-2590 to AL413-2599		
		AL413-2601 to AL413-2602		
		AL413-2607 to AL413-2620		
	2014	AL414-2621 to AL414-2639		

**Date:** March 26, 2014

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Terex has decided that a defect which relates to motor vehicle safety exists in the electrical connection that controls the lighting on our light tower models RL4 and AL4.

#### The reason for this recall....

You are receiving this bulletin because you are the owner of an affected machine.

Terex has discovered that water can enter an electrical connection that controls the lighting on the machine. When water enters the connection it can cause arcing inside the connection and disable all of the lights. Loss of lighting in low light conditions could result in an increased risk of injury to those depending on the lights for jobsite safety.



#### Continued Use Instructions:

All machine operators must be notified of these continued use requirements.

The light tower can remain in use as long as a short to the lights has not occurred. If a short has occurred, immediately remove the light tower from service. The light tower may only be returned to service after this safety notice is completed.

#### What we are asking you to do ....

This recall requires plugging the unused pin #8 of the Deutsch connector in the control box on all affected light towers. Owners will be provided with a repair kit as well as repair instructions.

- 1 Locate all machines within the model and serial ranges referenced above within your fleet.
- 2 Order Deustch Pin kit P/N 1254481 and install on your machine.
- Installation of the kit must take place as soon as possible but no later than 30 days from receipt of the kit.

#### To order parts:

Machine owners with a valid Genie account can contact the Terex AWP Parts Department to place an order through one of the following:

Genie Website:

http://www.gogenielift.com

Fax: 1-888-274-6192 Phone: 1-800-536-1800

Machine owners without a valid Genie account can contact their nearest Terex AWP dealership or Terex AWP Service Centers for assistance.

Search for your nearest Terex AWP dealership by visiting our website at:

http://www.genielift.com/dealersearch/



#### Warranty Claims:

The labor hours allowed for this campaign is 30 minutes.

#### Warranty:

The labor and travel miles required to perform this inspection and installation are covered under the provisions of our LIMITED PRODUCT WARRANTY statement. Warranty claims can be submitted by paper claims, fax or email. If you need more information about filing a warranty claim, please contact Terex AWP Warranty Department at:

United States: 1-800-536-1800 Canada: 1-425-881-1800 All other locations: 001-425-881-1800

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale. OSHA and ANSI also require that the manufacturer's safety notices be completed. It is your responsibility to communicate this important information to all machine owners and applicable branches. If you require additional copies of this safety notice or have any questions, please contact Genie Product Support at:

United States: 1-800-536-1800 Canada: 1-425-881-1800 All other locations: 001-425-881-1800

#### If you are the lessor of any of the affected vehicles ...

If you are the lessor of this vehicle, federal law requires you to forward this notice to the lessee within ten days of your receipt of this letter.

#### If you need help......

If you have questions or concerns regarding this recall, please contact Genie or the service manager at your local dealer. If Genie or your dealer fail or are unable to remedy the defect without charge or within a reasonable time, you may also submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to http://www.safercar.gov.

We are intensely concerned for the safety of our customers and sincerely appreciate your efforts. Thank you for your attention to this important matter.

Sincerely,

Terex

#### Enclosures:

- Machine List
- New Owner Update Form



## Safety Notice 140001

### **New Owner Update Form**

(for updating machine owner information only)

Genie and ANSI requires that the seller of a Genie machine report to Genie the model and serial number of each machine sold, as well as the name, address, and telephone number of the new owner, within 60 days of the sale.

• If you have sold a machine, list new owner's name, address and phone number, for each machine. List complete model and serial number (ex.(examples: AL413-2576 or RL413-8131).

## **New Owner Information:** Machine 2 Machine 3 Machine 1 Model\* Serial Number \* Owner Name\* Address 1\* Address 2 City/State/Zip\* Phone Number\* Contact Person \* Required fields Seller Information: Date: Company Name: Account #: Address: (street): (city): (state, zip code): Phone #: List any machines that could not be inspected or repaired because of the following: Model & Serial Number Scrapped Exported Stolen Other (explain) United States: 877-738-7530 Fax to:

Fax to: United States: 877-738-7530

Canada: 425-498-7530

All other locations: 001 425 498 7530