



Division of Independent Protection Co., Inc.
67819 State Road 15
New Paris, Indiana 46553 USA



Dallastown, PA 17313
480 East Locust Street
P.O. Box 70

717-246-2627
800-673-2446
FAX: 717-244-7088

IMPORTANT SAFETY RECALL

THIS NOTICE APPLIES TO YOUR VEHICLE:

February 17, 2014

Peabody Retirement Community
400 West Seventh Street
North Manchester, IN 46962

VIN 1FDUF5GY3CEC02374, Turtle Top Body No. 105392

RE: Turtle Top Vehicle Recall 14V-019
Trans/Air Manufacturing Equipment Recall 13E-049
Trans/Air's recall number is 13-002

Dear Turtle Top Vehicle Owner and Trans/Air Equipment Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Turtle Top has decided that a defect which relates to motor vehicle safety exists in your Trans/Air Manufacturing air conditioning system installed in your vehicle.

! I M P O R T A N T !

- Your air conditioning compressor mount installation is being recalled
- Contact Trans/Air Manufacturing immediately

REASON FOR THIS RECALL: Trans/Air Manufacturing (Trans/Air) is recalling certain Compressor Mount Kits with part numbers: 4012666-01, 4012666-02, 4012676-2010 installed onto Ford 5.4 or 6.8 Liter engines between June 1, 2010 and June 15, 2013. Turtle Top has decided that a defect which relates to motor vehicle safety exists in certain model year 2010 through 2013 transit buses and MPV specialty vehicles, equipped with Trans/Air Manufacturing Corporation's air conditioning systems. Records indicate that you have operating in your fleet one or more vehicles equipped with a compressor mount kit which may be affected.

Depending on the routing of the alternator harness, and the orientation of the intake manifold, the alternator harness may be pinched between the spring clamp and the compressor mounting bracket if the heater hose spring clamp tabs/tangs are not oriented to the rear of the engine. The charging system may fail which could lead to the vehicle stalling while driving, increasing the risk of a crash or pinched wires could create a short circuit which could result in a fire.

WHAT WILL BE DONE: Trans/Air is instituting a safety correction action program and will inspect the vehicles, correct the clamp installation and repair the alternator harness, as needed. This program will be implemented through Trans/Air's network of service centers.

WHAT YOU SHOULD DO: Affected vehicle owners need to contact Trans/Air Manufacturing Corporation Warranty and Service Center at 1-800-673-2446 to inquire as to where the closest authorized Trans/Air Service Center is located to have this corrective action completed on your vehicle. You may also visit Trans/Air's website: www.transairmfg.com and click on the tab "Authorized Service Centers" to locate the closest service center to service your vehicle. The repair will be provided at no cost to you. If your vehicle has already had the remedy performed prior to this recall, Trans/Air will reimburse owners for pre-notification remedies.

Phone: 574 831-4340
Fax: 574 831-4349
E-mail: ttsp@turtletop.com
Website: www.turtletop.com



TURTLE TOP

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If Trans/Air fails to repair or is unable to remedy this condition without charge or within reasonable time, you may submit a written complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE.,

Washington, DC 20590, or call the toll-free Vehicle Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

The National Highway Traffic Safety Administration (NHTSA) has been informed of this recall notice and has assigned NHTSA campaign ID number 14V-019 to this campaign for Turtle Top and campaign number 13E-049 for Trans/Air. Trans/Air's recall campaign number is 13-002.

We regret any inconvenience which this action may cause you; however, Turtle Top and Trans/Air are concerned about you and your passengers' safety. Thank you for your attention to this important matter.

Sincerely,

Janet L. Kercher-Dudley
Turtle Top Standards Engineer

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Website: www.turtletop.com