

# IMPORTANT SAFETY RECALL

TBD

Subject: Safety Recall **1213J**  
Model 210/220 12 -24 V Converter  
NHTSA 14V-014  
*Affected VINS are shown on the back of this letter*

Customer Name  
Customer Address  
City, State, Zip

Dear Peterbilt Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Peterbilt has decided that a defect which relates to motor vehicle safety exists in certain model year 2012 through 2014 Model 210 and 220 vehicles built between December 14, 2011 and January 3, 2014 were manufactured with a 12 – 24 volt DC converter that could fail. This recall is being conducted based on information provided by Sure power Inc. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

Certain vehicles are equipped with battery equalizers or DC-DC converters containing a potting compound that is capable of conducting electricity after being exposed to heat. Once electrically conductive, the material is capable of melting and burning, increasing the risk of a fire.

<b>The problem is...</b>	12 – 24 V DC/DC Converter
<b>What your dealer will do...</b>	Replace defective part
<b>What you must do ...</b>	Contact your dealer immediately to schedule an appointment

Please contact your Peterbilt dealer immediately to schedule an appointment for this repair. To find your nearest Peterbilt dealer, please visit Dealer Locator at [www.Peterbilt.com](http://www.Peterbilt.com). This repair should take approximately one hour, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Peterbilt Motors Company, 1700 Woodbrook Street, Denton, TX 76205, Attn: Quality Services Department, phone 940-591-4220.

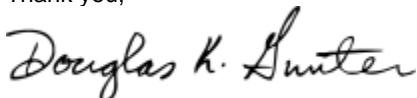
If you conclude that Peterbilt Motors Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Thank you,



Doug Gunter  
Director of Warranty