



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

IMPORTANT SAFETY RECALL

May 8, 2014

Subject: Safety Recall **14KWD (NHTSA 14V-014)**
K270/K370 12-24v DC Converter
Expiration Date: None
Affected VINS are shown below

VIN: 3BKJHM6X2DF580292
MHC Truck Leasing, Inc.
1528 N Corrington Ave
Kansas City, MO 64120-1944

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth has decided that a defect which relates to motor vehicle safety exists in certain model year 2012 through 2014 K270/K370 vehicles built between November 23, 2011 and January 3, 2014 were manufactured with a 12 – 24 volt DC converter that could fail. This recall is being conducted based on information provided by Sure power Inc. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

Certain vehicles are equipped with battery equalizers or DC-DC converters containing a potting compound that is capable of conducting electricity after being exposed to heat. Once electrically conductive, the material is capable of melting and burning, increasing the risk of a fire.

The problem is...	12 – 24 V DC/DC Converter
What your dealer will do...	Replace defective part
What you must do ...	Contact your dealer upon notification that parts are available to complete the recall.

Kenworth has initiated a recall to replace the defective part. Replacement parts are not yet available from the component supplier. However, Kenworth is required to notify customers of the existence of the identified defect. Replacement parts will be available on or after May 15, 2014. Another letter will be mailed when the parts are available.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager



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K270/K370 12-24v DC Converter
Expiration Date: None
Affected VINS are shown below

VIN: 3BKJHM6X1DF580302
New England Linen Supply Inc
20 Rhode Island Ave
Pawtucket, RI 02860-5453

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth has decided that a defect which relates to motor vehicle safety exists in certain model year 2012 through 2014 K270/K370 vehicles built between November 23, 2011 and January 3, 2014 were manufactured with a 12 – 24 volt DC converter that could fail. This recall is being conducted based on information provided by Sure power Inc. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

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K270/K370 12-24v DC Converter
Expiration Date: None
Affected VINS are shown below

VIN: 3BKJHM7X5EF580447
MHC Kenworth - Tulsa
6141 S 49th West Ave
Tulsa, OK 74131-2600

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth has decided that a defect which relates to motor vehicle safety exists in certain model year 2012 through 2014 K270/K370 vehicles built between November 23, 2011 and January 3, 2014 were manufactured with a 12 – 24 volt DC converter that could fail. This recall is being conducted based on information provided by Sure power Inc. Your vehicle has been identified as having been manufactured within this time period and may contain a defect.

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