



A **PACCAR** COMPANY

Kenworth Truck Company
P.O. Box 1000
Kirkland, Washington 98083-1000
(425) 828-5000

IMPORTANT SAFETY RECALL

March 25, 2014

VIN: 1XKYD40X1DJ352326
Green Mountain Kenworth
PO Box 517
Shelburne, VT 05482-0517

Subject: SAFETY RECALL# 14KWB NHTSA (14V-012)
T680 Door Latch Mechanism
EXPIRATION DATE: NONE VIN:

Dear Kenworth Customer,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Kenworth Truck Company has decided that a defect which relates to motor vehicle safety exists in certain model year 2013 and 2014 T680/T880 vehicles manufactured between January 1, 2012 and October 14, 2013. These vehicles were manufactured with door latches that do not meet Kenworth quality standards. Our records indicate that your vehicle, identified by the VIN at the top of this letter, was manufactured within this time period and may contain a defect.

On T680/T880 vehicles built during the time period indicated above, the doors may lock permanently while closed or may be opened from the outside even after they have been locked. If the door latch assembly becomes permanently locked while closed, occupants could be prevented from exiting the vehicle in the event of a crash or fire, increasing the risk of injury.

<i>The problem is...</i>	Defective door latches
<i>What your dealer will do...</i>	Dealers will replace affected door latches
<i>What you must do ...</i>	Contact your Kenworth Dealer to schedule an appointment for repair

Kenworth has initiated a recall to replace your truck's door latch mechanism assemblies. Please contact your Kenworth dealer immediately to schedule an appointment for this repair. To find your nearest Kenworth dealer, please visit Dealer Locator at www.Kenworth.com. This repair should take approximately two hours, and will be performed at no charge to you. If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall.

If you require further information about this recall, reimbursement of a pre-notification remedy associated with this recall or experience any difficulty in making arrangements for this repair, please contact: Kenworth Truck Company, P.O. Box 1000, Kirkland, WA 98083-1000, Attn: Quality Services Department, phone 425-828-5000.

If you conclude that Kenworth Truck Company has not enabled you to remedy this defect in reasonable time and without charge, you may submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, S.E., Washington, DC 20590, or call the toll free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

If you no longer own this vehicle, we would appreciate your advising us of the new owner if you know their name. The enclosed card may be used for this purpose.

We regret any inconvenience that this work may cause you and appreciate your cooperation in this matter.

Sincerely,

Mike Kalkoske
Quality Services Manager