



By Appointment to  
His Royal Highness the Prince of Wales  
Motor Car Manufacturer and Repairer



ASTON MARTIN THE AMERICAS

February 11, 2014

## IMPORTANT SAFETY RECALL NOTICE NHTSA Recall 14V-010

**This notice applies to your vehicle:**

### **YOUR VEHICLE REQUIRES ANOTHER REPAIR**

Dear

#### **Safety Recall Action RA-03-0017 – Throttle Pedal Lever**

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Aston Martin has decided that a defect which relates to motor vehicle safety exists on a range of vehicles that were manufactured from November 2007 to the end of December 2013. You were initially notified of this recall in a letter dated 29 May 2013 and/or by a letter dated 23 October 2013. In those letters, we informed of possible throttle pedal arm fractures due to incorrect materials being used during manufacturing. Unfortunately, we have discovered it is still possible that the throttle pedal lever on these vehicles can fracture in use. This is because a batch of throttle pedal levers (including the part installed or previously replaced on your car), was made using the wrong material composition specification. If the throttle lever fractures, the throttle will return to the idle position and the car will not be able to maintain its speed or to accelerate, which may increase the risk of a crash. **This means we are recalling your vehicle again and that even if your vehicle was already repaired in the previous recall campaigns, it is essential that you bring your vehicle back again to have the new repair completed.**

The models affected are:

- DB9 (Coupe and Volante)
- DBS (Coupe and Volante)
- Virage (Coupe and Volante)
- V8 Vantage (Coupe and Roadster)
- V8 Vantage S (Coupe and Roadster)
- V12 Vantage (Coupe)
- Rapide
- Rapide S

## **WHAT WE WILL DO**

We will replace the throttle pedal assembly free of charge with a quality assured part to the correct design specification. Additionally for left-hand steering vehicles only we will examine and if necessary, adjust the position of the foot well scuff plate.

## **WHAT YOU SHOULD DO**

Please contact your Aston Martin dealer as soon as possible to arrange a date for the repair. They will be able to fully explain why this further Recall Action is necessary. Even if your car has already been repaired under Recall Action RA-03-0016, and again under Recall Action RA-03-0016V2, it will need to be repaired a third time under RA-03-0017, to make sure that quality assured parts to the correct design specification have been installed. This includes if necessary, a minor adjustment on LHS cars to the foot well scuff plate. Instructions for making this correction have been sent to your dealer. The labor time necessary to complete this service correction is a maximum of one hour. Please ask your dealer if you wish to know how much additional time will be needed to schedule and process your vehicle.

Your Aston Martin dealer is best equipped to obtain parts and provide the service to make sure that your vehicle is corrected as promptly as possible. If, however you take your vehicle to your dealer on the agreed service date and they do not remedy this condition on that date, or within three days, we recommend that you contact Aston Martin Customer Service by calling 1-888-923-9988.

If after contacting your dealer and Aston Martin Customer Services, you are still not able to have the safety defect remedied without charge and within a reasonable time, you may wish to write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590 or call 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

If you have already had your vehicle repaired due to this problem before receipt of this notice, you may be entitled to reimbursement for any out of pocket costs. For further information, please contact Aston Martin Customer Service by calling 1-888-923-9988.

## **IF YOU NO LONGER OWN THE VEHICLE**

If you have sold or traded your vehicle, please tell us by completing the enclosed Change of Keeper form and returning it to us.

Federal regulations require that any lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

We are sorry to cause further added inconvenience with this third Recall Action. However, this action has been taken in the interest of your safety and continued satisfaction with our products.

Yours sincerely



Bill Donnelly  
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Global After Sales Operations  
Aston Martin Lagonda Limited