



IMPORTANT SAFETY RECALL INFORMATION CONCERNING YOUR GM TRUCK

Dear General Motors Truck Owner,

GM has decided that a safety defect exists in certain 2014 model year Chevrolet Silverado and GMC Sierra vehicles equipped with a 4.3L or 5.3L engine. As a result, GM is conducting a safety recall. According to our records, you own a vehicle impacted by this recall.

Some of the exhaust components may overheat when your vehicle is idling in cold temperatures. If this were to occur, the yellow Check Engine light will illuminate and the "Engine Power is Reduced" message will appear in the Driver Information Center (DIC). If there is enough heat, it could melt plastic parts in the area, resulting in a possible engine fire.

Although you will be receiving a safety recall letter from GM shortly, our GM Dealer service records or OnStar diagnostic reports indicated that **your vehicle has already recorded an Engine Diagnostic Code which may indicate that your vehicle has this defect. For this reason, we are sending you this priority letter to urge you to contact your GM dealer to arrange a service appointment as soon as possible.**

If you would prefer, you may call the Customer Assistance Center at the number provided below or press the blue OnStar button in your vehicle to arrange for an appointment at your Dealer.

If the yellow Check Engine light is illuminated or the "Engine Power is Reduced" message appears in the Driver Information Center before the vehicle is serviced by your GM dealer, please turn the vehicle off immediately. Please contact OnStar by pushing the blue OnStar button or calling OnStar at 888-466-7827.

OnStar will make arrangements to tow your vehicle to the dealership and provide you with courtesy transportation.

IMPORTANT: Until you have had your vehicle serviced, please do NOT let your vehicle idle.

At General Motors your safety and satisfaction with our products is very important. We apologize for any inconvenience this issue may cause. If you have any questions, you can contact our Customer Assistance Center.

Chevrolet Customer Assistance Center 800-222-1020

GMC Customer Assistance Center 800-462-8782

A handwritten signature in black ink, appearing to read "Jim Moloney".

Jim Moloney
General Director - Customer and Relationship Services