



November 25, 2014

## IMPORTANT SAFETY RECALL

Dear Valued Nitto Tire Owner:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act. Nitto Tire has decided that a defect which relates to motor vehicle safety exists in certain Nitto® Dura Grappler® Dura-Belt™ tires. Nitto Tire is conducting a voluntary safety recall campaign to ensure that you are completely satisfied with your Nitto product.

### RECALL TIRES

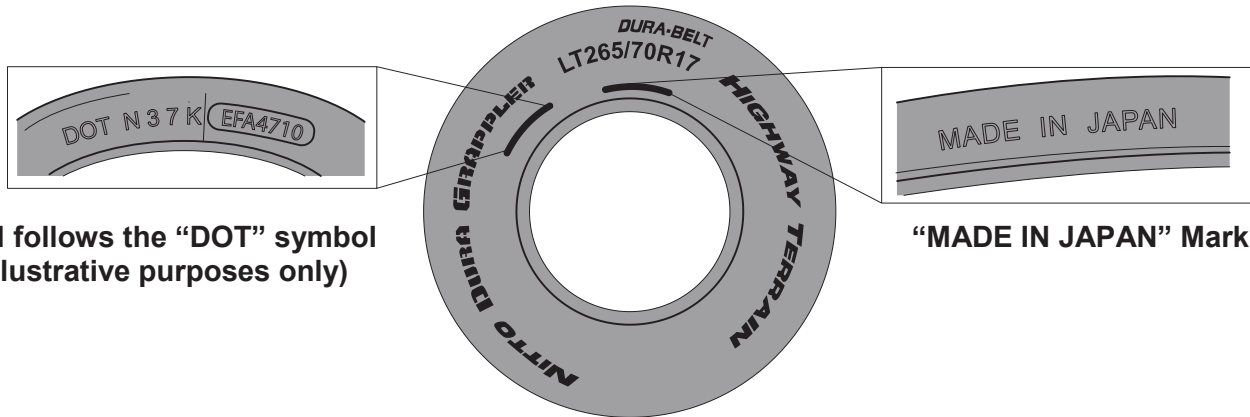
The following tires are subject to this recall campaign:

Brand/Model	Size (Load Index/Speed Rating)	Part No.	Tire Identification Number
Nitto® Dura Grappler Highway Terrain	LT275/65R18 123Q E/10	205020	DOT CX BWEAW 3307 through DOT CX BWEAW 4211
Nitto® Dura Grappler Highway Terrain	LT265/70R17 121Q E/10	205060	DOT CX 7KEFA 2907 through DOT CX 7KEFA 4211 DOT N3 7KEFA 4710 through DOT N3 7KEFA 2012
Nitto® Dura Grappler Highway Terrain	LT265/75R16 123Q E/10	205100	DOT CX LTEAW 2207 through DOT CX LTEAW 4211 DOT N3 LTEAW 4610 through DOT N3 LTEAW 0912
Nitto® Dura Grappler Highway Terrain	LT245/75R17 121Q E/10	205120	DOT CX BXEFA 2507 through DOT CX BXEFA 4211 DOT N3 BXEFA 4310 through DOT N3 BXEFA 1812

The recall tires were manufactured at our plant in Sendai, Japan (CX) and in Kuwana, Japan (N3) and can be identified by examining the sidewall stamping for the Brand, Model, Size, the “Made in Japan” mark, and the Tire Identification Number (“TIN”), which includes the plant code (i.e., immediately following the “DOT” mark), and the manufacture date (i.e., last 4 digits of the TIN).

The illustration below will assist you in locating the tire information on the sidewall.

**Brand and Model name: “NITTO DURA GRAPPLER” “HIGHWAY TERRAIN” “DURA-BELT”**



**The TIN follows the “DOT” symbol  
(for illustrative purposes only)**

**“MADE IN JAPAN” Mark**

Note: Please be sure to check your spare tire as well.

If you have difficulty determining whether you own a recalled tire, please contact or visit your Nitto dealer for assistance.

#### WHAT IS THE PROBLEM?

In a small number of these recall tires, production variances in the belt package during the relevant production periods may have created conditions that may put undue stress on the belt edge. If undetected, this condition may potentially contribute to a tread/belt separation and/or loss of inflation pressure, which may increase the risk of tire failure and a vehicle crash.

#### REPLACEMENT OF RECALLED TIRES

If you own a recalled tire, please contact the dealer from whom you purchased the tire, or your nearest authorized Nitto dealer, to schedule an appointment to replace the tire. Replacement tires are readily available, and in the event that your dealer does not have them in stock, replacements will be ordered for you. The recalled tire will be replaced free of charge, including mounting, balancing and taxes, if returned to the dealer from whom you purchased the tire, or an authorized Nitto dealer, on or before March 1, 2015. Please take this letter to the dealer at the time of your appointment.

For a complete listing of our dealers, please visit our website at [www.nittotire.com](http://www.nittotire.com).

#### CONSUMER HOTLINE

If you have any questions or need additional help identifying and replacing recalled tires, please contact our toll-free consumer hotline:

(888) 529-8200

(8:00am to 5pm Pacific Time)

(11:00am to 8pm Eastern Time)

If Nitto is unable to provide the necessary replacement tires free of charge within a reasonable time, you may contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

EXPIRATION DATE

This campaign will expire on March 1, 2015, so it is important that you act as soon as possible to determine whether your tires are covered by this recall campaign.

*If you are a vehicle lessor, please note that Federal law requires that you forward a copy of this notice to the lessee within 10 days.*

\* \* \*

Our goal is to maintain customer satisfaction and safety with the least amount of inconvenience to you. Thank you for your cooperation.

Sincerely,

A handwritten signature in black ink, appearing to read "B. Ware", written over a faint rectangular background.

Bruce Ware  
Vice President of Sales &  
Strategic Planning  
Nitto Tire U.S.A. Inc.

## **Reimbursement for Tire Replacements Prior to Recall**

You may be eligible to receive reimbursement if you previously replaced the recall tires for the conditions associated with this recall.

You may request reimbursement for the cost of the tire, valve, mounting, balancing, taxes and fees.

Together with your written request, submit copies of the following documents:

- Receipt or work order with:
  - Your name and address
  - Brand/Model name, Size and TIN of the tire that was replaced
  - Reason the tire was replaced
  - Total reimbursement amount being claimed
- Proof of payment (copy of cleared check (front and back), credit card receipt, or cash receipt)

Mail the documentation to:

Nitto Tire U.S.A. Inc.  
Consumer Relations  
PO Box 6064  
Cypress, California 90630

You will be notified in writing of the action taken on your request.



**NITTO TIRE U.S.A. INC.**  
5665 Plaza Drive, Suite 250  
Cypress, CA 90630

## Safety Recall Notice

### IMPORTANT SAFETY RECALL INFORMATION



Issued in Accordance  
With Federal Law

