14 August 2014

IMPORTANT SAFETY NOTICE

Vehicle Owner Name
Vehicle Owner Street Address
City, State, Zip

Re: Notice of Safety Recall of Fuel Pumps
   Delphi part number: FG1155-11B1
   NHTSA Recall 14E049

Dear Sir or Madam,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Delphi has decided that a defect that relates to motor vehicle safety exists in 2005-2010 Honda Odyssey replacement fuel pump module assemblies that were sold by Delphi between May 1, 2014 and July 9, 2014.

The suspect assemblies are Honda Civic fuel pump modules that have been mistakenly shipped in Honda Odyssey fuel pump module boxes. The Honda Civic fuel module has a fuel level calibration that is different than the calibration specified for the Honda Odyssey fuel module. Delphi has determined that the following potential field scenarios can result from the installation of a Honda Civic fuel pump module in a Honda Odyssey vehicle:

- The fuel pump module may send an incorrect signal to the fuel gauge, which would cause the fuel gauge to show more fuel in the tank than the actual level, possibly resulting in the vehicle unexpectedly running out of gasoline increasing the risk of a vehicle crash.

- The fuel gauge will always read ¾ (three-quarters) to FULL, regardless of actual gasoline level in the fuel tank.

Note: THIS RECALL ONLY PERTAINS TO REPLACEMENT SERVICE AND AFTERMARKET FUEL PUMP MODULES. THIS RECALL DOES NOT APPLY TO FACTORY-INSTALLED FUEL PUMP MODULES.

Delphi has initiated a program to inspect vehicles and replace any incorrectly packaged fuel pump modules at no charge to vehicle owners. Please complete the following instructions to determine whether you need to have your vehicle serviced:

1. If you own one of the following motor vehicles <u>and</u> if you installed or had a mechanic or garage install an ***AFTERMARKET OR SERVICE*** fuel pump module, named in this recall notification, in the vehicle between May 1, 2014 and today, proceed to step 3.

   ➢ 2005 - 2010 Honda Odyssey

2. If you own one of the vehicles listed above and have **<u>not</u>** had a fuel pump module replaced, or had a module replaced prior to 1 May 2014, proceed to step 4.

3. Your fuel pump module **<u>may be</u>** covered by this recall. Please call **1-877-411-8770** for instructions on determining whether you are impacted by this recall and additional information about having your vehicle inspected if you believe that you are affected. You will need to have your vehicle VIN and the date of the original fuel pump module replacement calling the number provided. If the fuel pump module is found to be subject to this recall it will be replaced **at no cost to you.** The estimated time to replace the fuel pump module is one day.

4. Your fuel pump module **<u>is not</u>** covered by this recall. You may call **1-877-411-8770** for confirmation and no further action is required.

Return instructions are as follows – Please return vehicle with fuel pump module to installing facility.

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with federal regulations.

If you have any questions regarding these instructions, cannot complete them, or are uncertain as to how to proceed, please call **1-877-411-8770 for further assistance**.

In accordance with federal law, if you believe that Delphi Corporation has failed to adequately remedy the defect discussed in this notice without charge or within a reasonable time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, S.W., Washington, D.C. 20590, or by calling the toll-free Vehicle Safety Hotline at 1-800-424-9393 (TTY: 888-327-4236); or go to www.safercar.gov .

Thank you for your cooperation in this matter. Any questions regarding this recall or any information discussed in this notice should be referred to **1-877-411-8770**

Sincerely,

Kathleen Jorge   Dominic Seto
North America Sales Director   Global Engineering & Quality Director
DELPHI DPSS   DELPHI DPSS