



[Name and address of vehicle owner of record]

*** * * IMPORTANT SAFETY RECALL * * ***
(PROGRAMA DE SEGURIDAD / IMPORTANTE)

Safety Recall Notice: NHTSA Recall 14E-025
Aviso de Revision de Seguridad: NHTSA Recall 14E-025

This notice applies to your vehicle: [insert make, model info. if available]
Your Vehicle Identification Number (VIN): [insert VIN, if available]

Dear customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Agility Fuel Systems has decided that a defect which relates to motor vehicle safety exists in the motor vehicle equipment identified below.

To address this situation Agility Fuel Systems is conducting a safety recall involving certain CNG fuel system equipment sold or delivered to you. According to our records, Agility delivered to you the following equipment on the dates or approximately on the dates shown:

<u>Equipment</u>	<u>Date(s)</u>	<u>Installation Included?</u>
XXX	XXX	XXX
XXX	XXX	XXX

Please note that in cases in which Agility's records include the VIN of the vehicle for which the equipment was purchased, it is included. Otherwise the VIN it is currently unknown to Agility and needs your assistance in identifying it.

We apologize for this situation and want to assure you that, with your assistance, we will correct the condition. Our commitment, together with that of our authorized service representatives, is to provide you with the highest level of product service and support.

What is the issue?

A vehicle of which you were the final stage manufacturer or an intermediate manufacturer and to which Agility installed a CNG fuel system is equipped with a CNG fuel shutoff valve that may stick in the “off” position. This could prevent fuel from flowing from the fuel storage tank and result in the engine stalling due to fuel starvation. This is most likely to occur upon attempting to restart the engine following manually opening the shutoff valve from a closed position. (This is a procedure undertaken on a parked vehicle and is not an “on-road” practice.)

In vehicles equipped with double tank fuel storage systems, shutoff valve sticking could be mistakenly interpreted by a maintenance technician as a completely empty fuel system, when in fact the second tank still contained pressurized fuel. If the technician failed to fully follow industry safety procedures for maintaining CNG-fueled vehicles, a violent release of pressure could occur, resulting in serious personal injury or death.

What will Agility do?

Agility and its authorized representatives will repair the shutoff valves by installing new valve seats and stem assemblies free of charge (parts and labor). Agility has parts available now to perform this service.

How long will the repairs take?

Installation of the new parts is expected to require from 2-4 hours. Because of scheduling needs, the vehicle possibly may need to be available for a longer period, however. We will do our best to minimize the time that the vehicle needs to be available.

What should you do?

Agility requests that you provide a copy of this letter and the attached owner letter to your customer(s) for whom the subject Agility fuel system(s) was (were) purchased. Also, you are requested to send to Agility the name, address and VIN information for the affected vehicle(s) to Agility at 1815 Carnegie Ave, Santa Ana, CA 92705. Upon receipt of adequate contact information Agility will follow up your contact and arrange to repair the affected vehicle(s). If you were an intermediate manufacturer and do not have the VIN and owner name and address information, please contact your customer(s) for that information, inform us of your action and, when completed, of the results.

Agility Fuel Systems wants to have this recall service completed on all affected vehicles and needs your help in locating them. The vehicle owner is responsible for making the vehicle available once notice of the defect is provided.

Can we assist further?

If so, please call Agility at (949) 267-7745 or send us an email at support@agilityfs.com. We will do our best to assist you.

Owners that are unable to get their vehicles repaired in a reasonable time or without charge may write to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave. S.E., Washington, DC 20590 or call the free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-900-424-9153) or go to www.safercar.gov. Reference NHTSA Safety Recall No. 14E-025.

Thank you for your attention to this important matter.

Agility Fuel Systems

Attachment: Related Owner Notification Letter