



Harley-Davidson Motor Company, 3700 West Juneau Ave., PO Box 653, Milwaukee, WI 53201 414/342-4680

IMPORTANT SAFETY RECALL

This notice applies your vehicle, VIN #

Date 6/13/2014

Harley-Davidson Recall No. 0156

NHTSA Recall No. 14E-023

Dear Harley-Davidson Motorcycle Owner:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Harley-Davidson Motor Company, Inc. has decided that a defect which relates to motor vehicle safety exists in certain Parts & Accessories Chrome Hand Control Lever Kits, P/N 36700053, intended for dealer or customer installation on Model Year 2014 XL Sportster models.

We are notifying you because our accessory registration records indicate that you purchased one of the affected Parts & Accessories Chrome Lever Kits. We strongly urge you to contact your dealer to make arrangements to have the appropriate service performed as soon as possible.

What is the Issue?

The front brake levers in these kits may have excessive chrome plating. In extreme cases this could prevent complete return of the master cylinder piston. If the piston cannot completely return and uncover the port-timing hole, fluid pressure will not be relieved. If this condition remains undetected it could cause the fluid pressure to increase and possible front wheel lock-up, increasing the risk of a crash. Harley-Davidson has initiated this recall to correct this condition in the affected motorcycles.

What Should You Do?

Please contact your authorized Harley-Davidson motorcycle dealer immediately and arrange an appointment to have your motorcycle repaired. Your dealer will inspect your motorcycle to confirm if your accessory Chrome Lever Kit is included in this recall. If it is included, the dealer will remove the affected accessory front brake lever and replace it with a new front brake

lever, included in the recall kit. Actual dealer labor time to perform this service will be less than one half hour; however, due to scheduling, the dealer may require your motorcycle for a longer period of time. The part and labor will be free of charge to you. To verify that the service has been completed, your dealer will ask you to sign a recall claim.

If you have sold your motorcycle and have an address for the current owner, it is important that you forward this notice to the new owner. Alternatively, you may contact us at the Harley-Davidson phone numbers listed below and provide us the contact information for your purchaser so that we may notify the new owner of this recall. Also, Federal law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What If You Have Additional Questions or Concerns?

If you take your motorcycle to your dealer on a mutually agreed upon date and they are unable to perform the required service to your satisfaction, please contact Harley-Davidson Motor Company, Inc. for immediate assistance at 1-800-258-2464 in the U.S. or 1-414-343-4056 worldwide.

If you are still having difficulty getting your vehicle repaired in a reasonable time, you may write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590; or call the toll-free Auto Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We regret any inconvenience this may cause you, but we are initiating this action in the interest of your personal safety and satisfaction with our products. Thank you for your cooperation.

Sincerely,

Harley-Davidson Motor Company, Inc.
Recall 0156