



*Manufacturer of High Quality Furniture Since 1955*

To: Jayco Entegra Cornerstone owner,

This letter is being sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Villa International has determined that a possible defect relating to motor vehicle safety standards exists in certain Jayco motor-homes with Villa International ABTS driver and passenger seating. According to our vehicle information, your motor-home has been identified as being on the affected vehicle recall #14E015 list.

The vehicles covered by this recall include all 2014 and 2015 Jayco Entegra Cornerstone with Villa seats delivered January 13, 2014 through March 31, 2014.

The defect concerns the seat belt system installation where one of the belt ends was installed incorrectly. Affected seats could compromise the seat belt over a period of time resulting in seat belt failure in the event of an accident.

The remedy is to inspect for the incorrect seat belt installation among the vehicles determined to be affected. The repair of vehicle seats found to have the seat belt attached incorrectly will be to re-assemble the seat belt correctly with new proper attachment hardware.

Please contact your Jayco dealer as soon as possible to arrange an inspection date for your vehicle. The instructions for the correction have been sent to your dealer and the proper replacement parts will be available. The necessary time to inspect and correct the seat belt system per vehicle will take less than one half hour.

Your dealer is best equipped to provide the service and ensure that your vehicle is corrected properly. If your dealer fails to inspect and correct the defect on the agreed service date and or within seven (7) days of the service date, please contact Villa International at 1-888-707-7272 or Jayco customer service.

The enclosed "customer notification and dealer claim form" should be presented to your motor-home dealer as it will serve as the authorization to have the inspection or the repair made. If the affected vehicle has been traded, sold, or cannot have the inspection /repair service performed, please notify Villa International by completing the enclosed "recall notification return form" and returning it promptly to the address listed below. (*Federal law requires that any vehicle lesser receiving this recall notice must forward a copy to the lessee within ten days.*)

In the event that after contacting the dealer, Villa International, and vehicle manufacturer and you are unable to have this safety defect corrected within a reasonable time and with out charge, please contact by writing the Administer, National Highway Traffic Safety Administration, 400 Seventh street , SW, Washington, DC 20590 or call 1-888-327-4236.



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Please note that you may be entitled to reimbursement for pre-notification remedies if proper documentation can be produced. (reference 49 CFR part 577.13) Please contact Villa International at 1-888-707-7272 to request reimbursement for any repairs performed on Villa seating and seat belt system on the affected vehicle prior to this notification.

We at Villa International are sorry to have caused this inconvenience at this time. We have taken this action to ensure your safety and for your continued satisfaction with our seating products.

Sincerely,

JG Mariel

