



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

1200 New Jersey Ave, SE
Washington, DC 20590

VIA EMAIL – Delivery Receipt Requested

Pascale Reyntjens
Van Hool N.V.
Bernard Van Hoolstraat 58
Lier-Koningshooikt, 00 B2500

NVS-215kjs
14V-569

Dear Pascale Reyntjens:

We have completed a review of the quarterly report status for the fourth quarter of 2014. According to our records, Van Hool N.V.'s first quarterly report for safety recall 14V-569 was due in this office on, or before January 30, 2015. We have not received this report and it is now overdue.

If you believe that you sent in this report, please provide a copy immediately through your portal account. If you believe that no report is required, please explain the reason and submit your reason through your portal account.

IMPORTANT NOTE: Hard copies and email documents are no longer accepted. You must submit your report through the recalls portal.

Sincerely,

A handwritten signature in black ink, appearing to read "Jennifer Timian".

Jennifer Timian
Chief, Recall Management Division
Office of Defects Investigation
Enforcement